

2007 Florida PLWHA Needs Assessment Survey

An explanation of the analysis conducted by the Bureau of HIV/AIDS' Reporting Unit

The Survey Tool

The Needs Assessment workgroup developed Florida's first anonymous PLWHA survey tool in 2004-2005. In 2007, the workgroup and bureau staff revised the needs survey, which was implemented throughout that same year. Twelve of the fourteen HIV/AIDS Planning Areas utilized the standardized survey and submitted data online; one area submitted a written report of a recently conducted needs assessment; and one area submitted an Excel data file where most questions and responses were similar or identical to the state survey. The advantage of having a standardized tool is that it will make it easier to integrate the information gathered through it into a statewide document, for use in the SCSN process in the planning cycle.

Worksheet: Individual Questions

The survey questions include a data table with the response count and response percent for each answer option, along with the number of respondents who answered or skipped the question respectively. Some survey questions asked respondents to select only one answer, while others instructed respondents to mark all responses that applied. For the questions with one response for each respondent a pie chart displays each answer option as a percentage of the total number of responses. Alternatively, for the questions which allowed for multiple responses per respondent a doughnut chart displays each answer option a percentage of the total number of respondents who selected it.

Several questions on the survey allowed respondents to select an answer option, "Other, please specify." For such questions the specific responses are detailed. However, the "Other, please specify" category is not included as a percent of the responses or the respondents in the graph displaying the answer options. The reason for this determination was that many responses were similar to provided answer options, left blank, or unrelated to each other. It is possible to re-classify the other responses and insert rows in the question's data table to include in the graphs.

Number 5, "Have you been pregnant in the last 12 months?" looks different from the other questions as it utilized an Access query to eliminate all male responses. NOTE: This worksheet was designed to print on letter size paper with landscape paper orientation and 0.50 margin all the way around centered both vertically and horizontally.

Worksheet: Pivot Crosses

This worksheet contains crosses of survey questions to determine disparities, gaps in services, and possible barriers to care. For example, the first chart looks at problems accessing needed services by gender. The Pivot Table and Chart are displayed first as a percent, then with actual response counts. If the survey respondents in your area were 60% male you would want to look at the gender breakdown within the problems accessing needed services where the percentage of male responses differs significantly from 60%. If, for example, 95% of responses to "I don't want people to know that I have HIV" were male, a closer look at the number of responses for this answer option would be indicated. Were there very few responses that led to this disproportionate percentage? Or, was stigma a greater barrier to male survey respondents, than female or transgender respondents?

Each pivot table controls the corresponding pivot chart. At the top of each pivot table is a drop-down menu which includes a check box for all areas collectively (the twelve areas that utilized the standardized survey tool), as well as each area individually. The worksheet will be set up for your area and display the data accordingly. You can choose to display it differently by selecting another area, a combination of areas, or all twelve areas from the drop-down menu. When you change from one area to another it may change the column width. Therefore, it may be necessary to adjust the column widths for your pages to print properly.

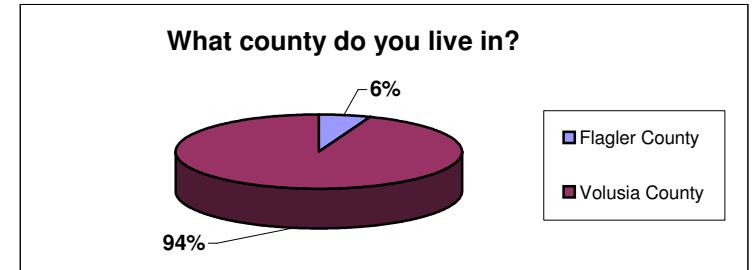
In addition to selecting by area, it is possible to select certain responses within each question. For example, any table which contains a cross with the five most important services only includes the top five services for your area. However, you could check additional services, or all services in the Services drop-down menu and the pivot table and chart will adjust accordingly. Since it has already been formatted for printing as currently displayed, it is necessary to add additional rows to displays more services or the chart will cover the table.

NOTE: This worksheet was designed to print on legal size paper with landscape paper orientation and 0.50 margin all the way around centered both vertically and horizontally. Column A needs to be at least 35" to display correctly.

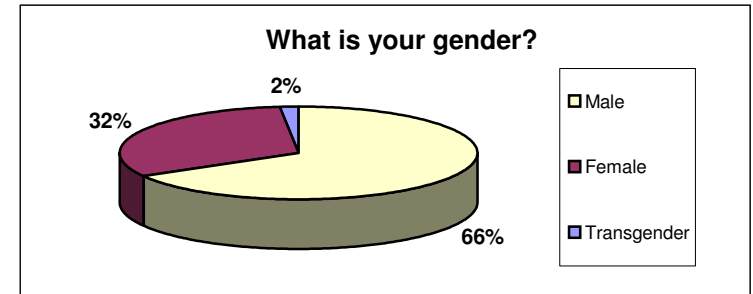
Worksheet: Pivot Data

All the data to create and modify the pivot tables are contained in this worksheet in the order displayed. Each data set is separated by a **Red Cell**. To add additional data for your area, if for example other responses are re-classified, insert rows in the appropriate data set and type in additional data. Once the data has been added, go to the corresponding Pivot Table in the Pivot Crosses worksheet and select any cell within the table. Then, depress the right mouse button and select "Refresh Data from the list that appears. This will incorporate the newly added data into the Pivot Table and corresponding Pivot Chart.

1. What county do you live in?		
County	Response Percent	Response Count
Flagler County	5.8%	10
Volusia County	94.2%	163
<i>answered question</i>		173
<i>skipped question</i>		15

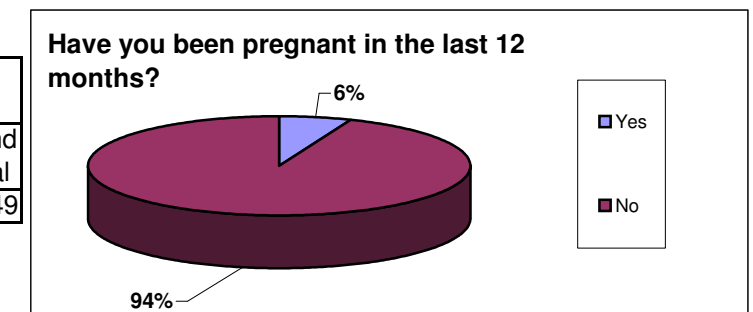


3. What is your gender?		
Answer Options	Response Percent	Response Count
Male	66.7%	124
Female	31.7%	59
Transgender	1.6%	3
<i>answered question</i>		186
<i>skipped question</i>		2

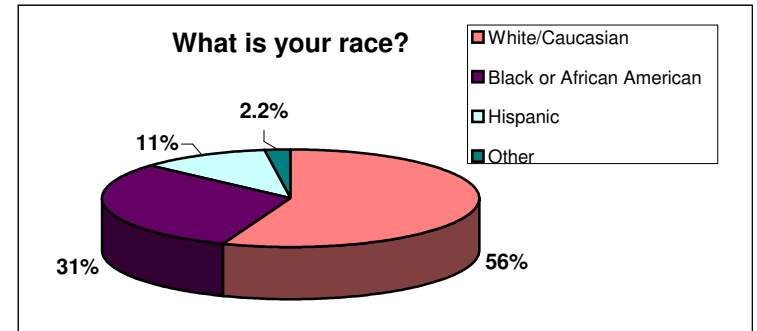


Area 12

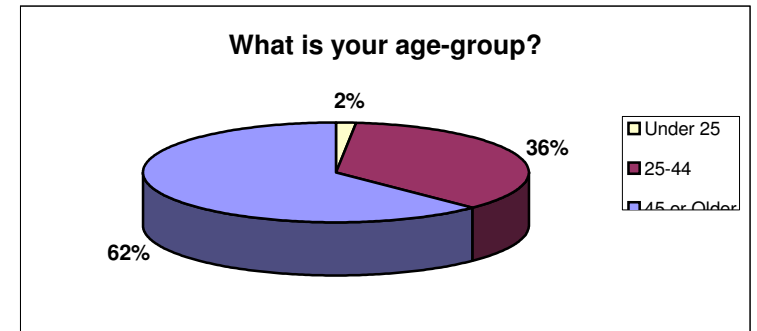
Sum of Responses	Pregnant or had a baby in the past year		Grand Total
	No	Yes	
Total	46	3	49
Yes	3		
No	46		



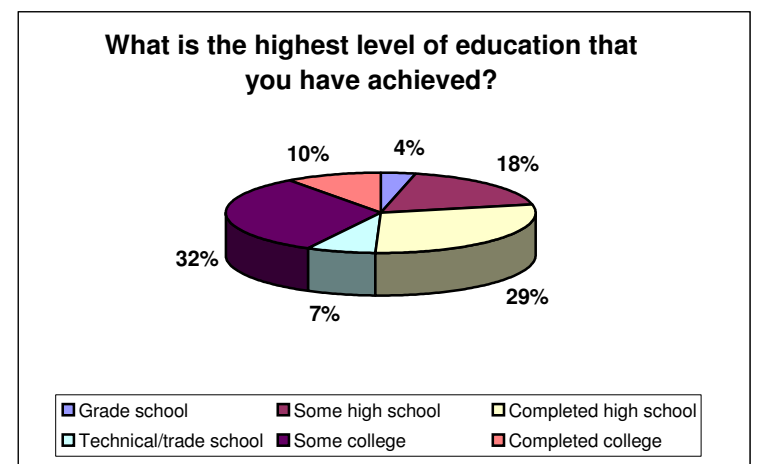
6. & 7. Combination of Race & Ethnicity, where ethnicity is primary		
Answer Options	Response Percent	Response Count
White/Caucasian	55.9%	104
Black or African	30.6%	57
Hispanic	11.3%	21
Other	2.2%	4
TOTAL	100%	186
<i>answered question</i>		186
<i>skipped question</i>		2



8. What is your age -group?		
Answer Options	Response Percent	Response Count
Under 25	1.6%	3
25-44	36.0%	67
45 or Older	62.4%	116
<i>answered question</i>		186
<i>skipped question</i>		2



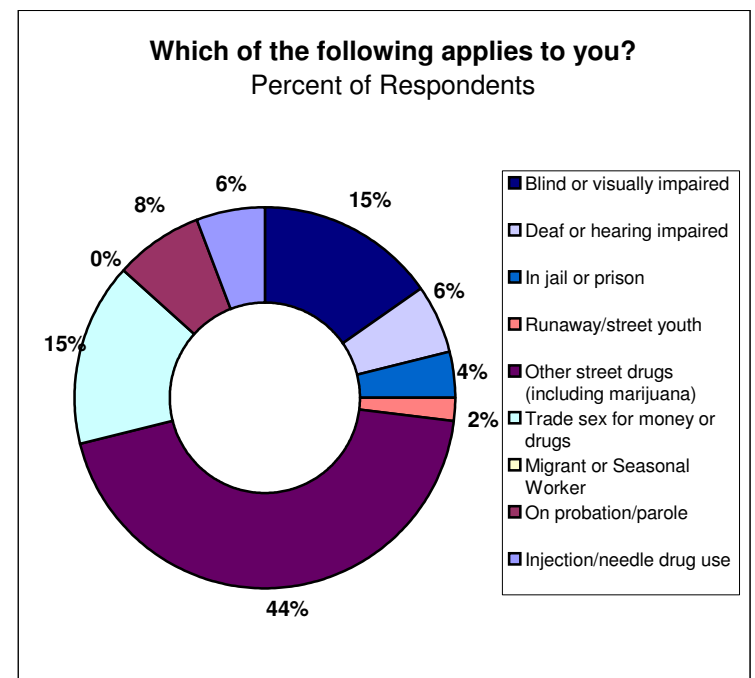
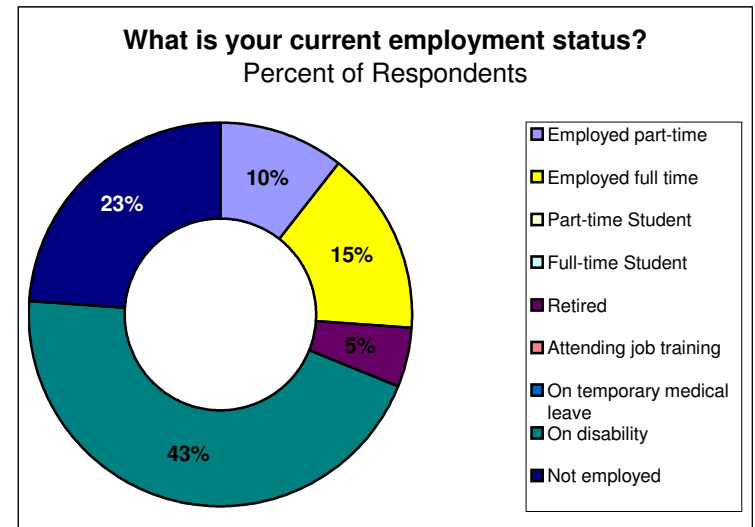
9. What is the highest level of education that you have achieved?		
Answer Options	Response Percent	Response Count
Grade school	3.5%	6
Some high school	18.2%	31
Completed high school	28.8%	49
Technical/trade school	7.1%	12
Some college	32.4%	55
Completed college	10.0%	17
TOTAL	100.0%	170
other response provided		15
<i>answered question</i>		185
<i>skipped question</i>		3



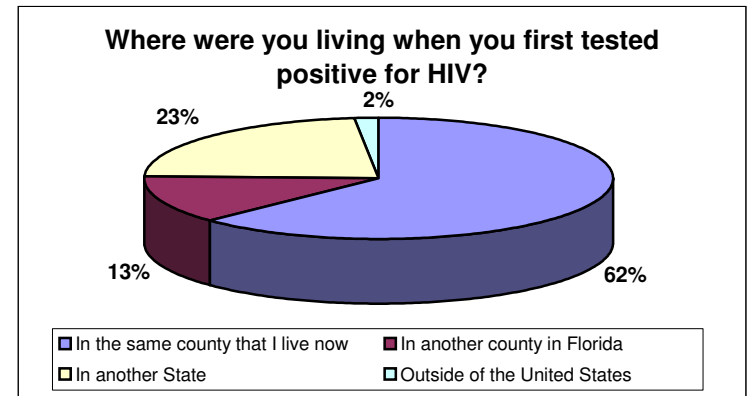
10. What is your current employment status? (Mark all that apply)		
Answer Options	Percent of Respondents	Response Count
Employed part-time	10.2%	19
Employed full time	15.0%	28
Part-time Student	0.0%	0
Full-time Student	0.0%	0
Retired	4.8%	9
Attending job training	0.0%	0
On temporary medical leave	0.0%	0
On disability	43.3%	81
Not employed	23.0%	43
<i>answered question</i>		187
<i>skipped question</i>		1

NOTE: For questions where respondents mark all that apply, the response count for each option is divided by total number of respondents NOT responses (Example: someone might have responded to Employed part-time and part-time student) Therefore, the total response percent is greater than 100%.

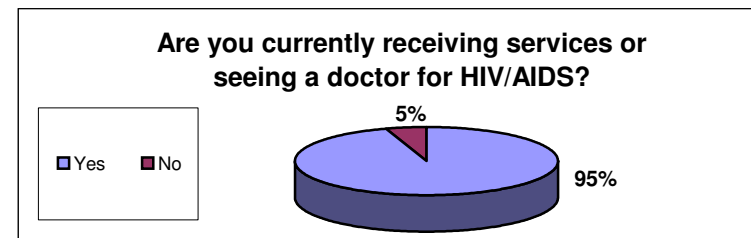
11. Which of the following applies to you?		
Answer Options	Percent of Responses	Response Count
Blind or visually impaired	15.4%	8
Deaf or hearing impaired	5.8%	3
In jail or prison	3.8%	2
Runaway/street youth	1.9%	1
Other street drugs (including marijuana)	44.2%	23
Trade sex for money or drugs	15.4%	8
Migrant or Seasonal Worker	n/a	n/a
On probation/parole	7.7%	4
Injection/needle drug use	5.8%	3
TOTAL	100.0%	52



12. Where were you living when you first tested positive for HIV?		
Answer Options	Response Percent	Response Count
In the same county that I live now	62.8%	113
In another county in Florida	12.8%	23
In another State	22.8%	41
Outside of the United	1.7%	3
<i>answered question</i>		180
<i>skipped question</i>		8



13. Are you currently receiving services or seeing a doctor for HIV/AIDS?		
Answer Options	Response Percent	Response Count
Yes	95.1%	174
No	4.9%	9
<i>answered question</i>		183
<i>skipped question</i>		5



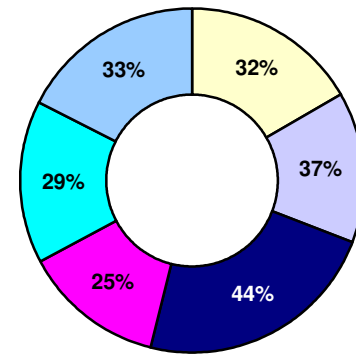
CORE SERVICES			
Answer Options	Needed Service & Got Service	Needed Service & Did not Get Service	Response Count
14. Case Management: Coordination of services, client advocacy, referrals, and follow-up on your care	121	15	136
15. Dental/Oral Health: General dental care, oral surgery, dentures, partials, etc.	87	39	126
16. Health Insurance: Help paying premiums and/or co-pays	56	19	75
17. Medications: Prescription drugs from a pharmacy for HIV-related conditions	102	12	114
18. Mental Health Services: Professional psychological or psychiatric counseling and/or therapy	32	15	47
19. Outpatient Medical care: Regular doctor and specialist visits or nursing care in the doctor's office or clinic	97	10	107
20. Substance Abuse Treatment: Professional treatment and counseling for drug or alcohol addiction	6	5	11

SUPPORT SERVICES			
Answer Options	Need service got service	Needed service did not get service	Response Count
26. Food Bank or Food Vouchers: Food, grocery certificates, home-delivered meals, and nutritional supplements	59	32	91
36. Transportation: Help getting to HIV related appointments	31	22	53
37. Treatment Adherence: Help taking HIV medications properly	22	8	30

**38. Have you had any of the following problems while trying to get needed services?
(Mark all that apply)**

Answer Options	Percent of Respondents	Response Count
Needed weekend appointment	6.7%	8
Needed evening appointment	7.5%	9
Service sites located too far away	31.7%	38
Had to wait too long for service	24.2%	29
Too busy taking care of child	4.2%	5
Too busy taking care of partner	6.7%	8
Cost of service is too high	23.3%	28
Application process too complicated	26.7%	32
I don't want people to know I have HIV	44.2%	53
Didn't know where to apply	25.0%	30
Didn't know how to apply	20.0%	24
Transportation problems	29.2%	35
Other health problems	23.3%	28
Drug or alcohol addiction	4.2%	5
Trouble communicating	2.5%	3
On waiting list	9.2%	11
Turned down/not eligible	33.3%	40
TOTAL RESPONDENTS		120
other response provided		17
answered question		120
skipped question		68

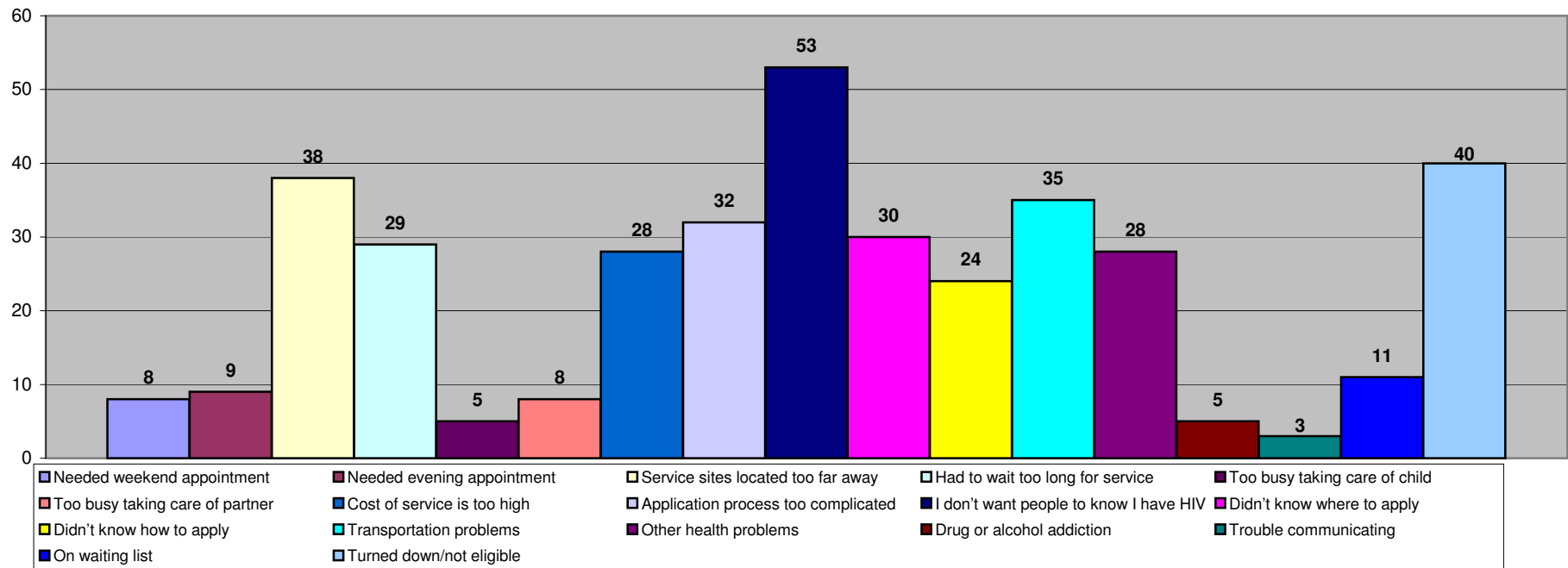
MORE Than a Quarter of Respondents had the following problems trying to get needed services



- Service sites located too far away
- Application process too complicated
- I don't want people to know I have HIV
- Didn't know where to apply
- Transportation problems
- Turned down/not eligible

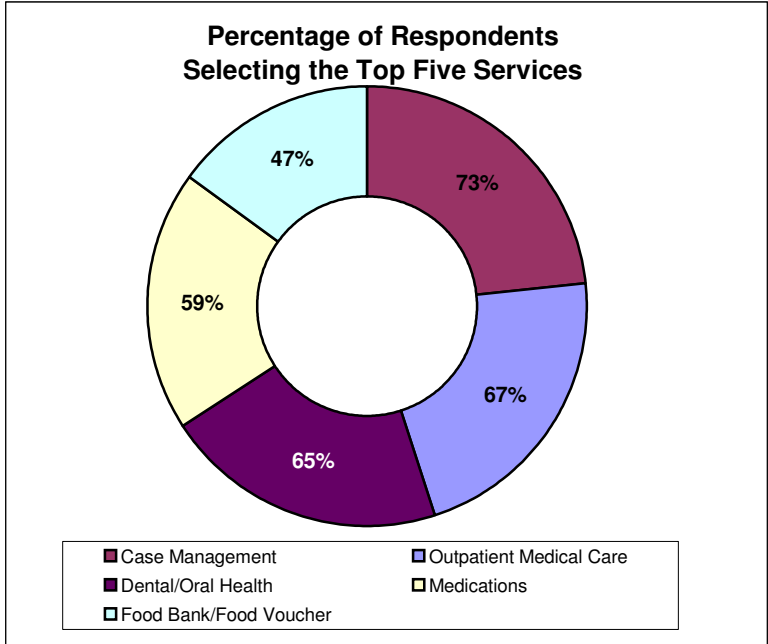
38. Have you had any of the following problems while trying to get needed services?

Number of Responses

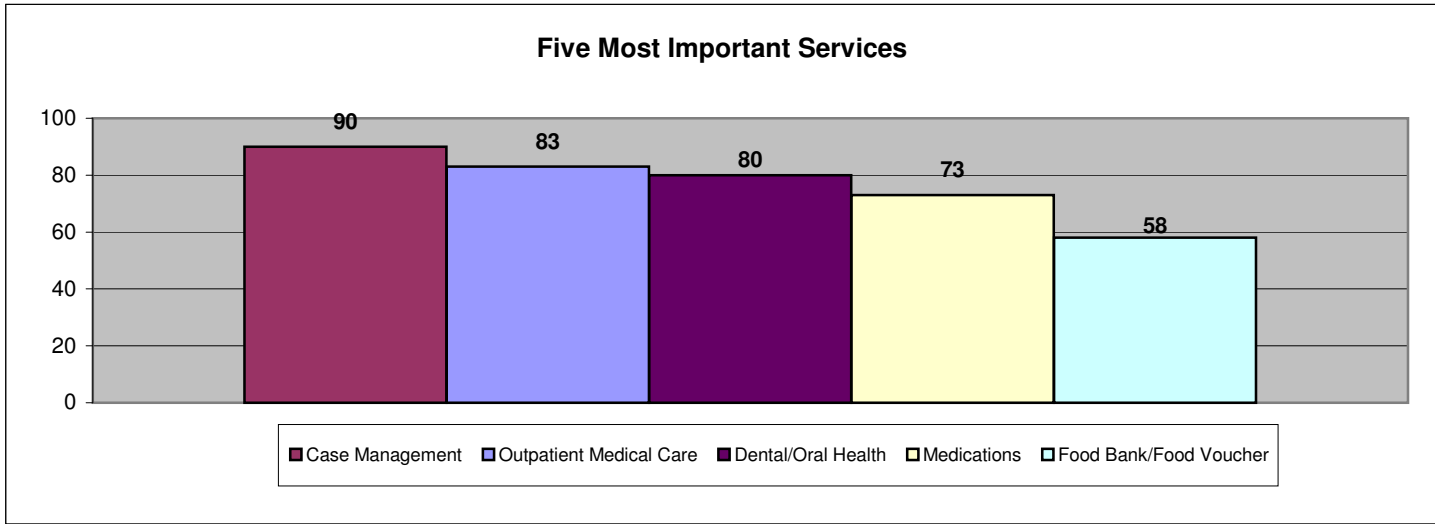


39. Check the box by the five most important services to you from the choices below (Select ONLY 5)

Answer Options	Response Percent	Response Count
Case Management	73.2%	90
Outpatient Medical Care	67.5%	83
Dental/Oral Health	65.0%	80
Medications	59.3%	73
Food Bank/Food Voucher	47.2%	58
Health Insurance	39.8%	49
Mental Health Services	21.1%	26
Transportation	15.4%	19
Treatment Adherence	4.9%	6
Substance Abuse	2.4%	3
<i>answered question</i>		123
<i>skipped question</i>		65

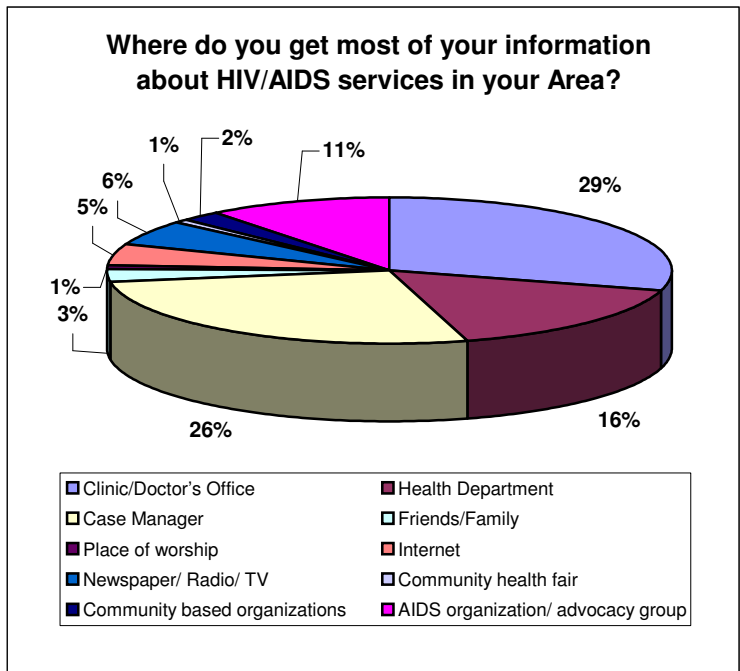


Five Most Important Services	Response Count
Case Management	90
Outpatient Medical Care	83
Dental/Oral Health	80
Medications	73
Food Bank/Food Voucher	58



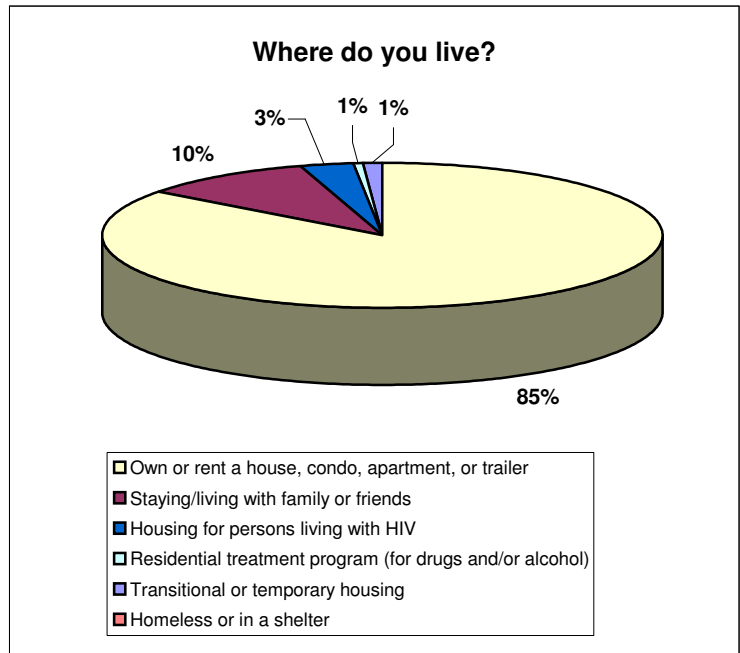
40. Where do you get most of your information about HIV/AIDS services in your Area?

Answer Options	Response Percent	Response Count
Clinic/Doctor's Office	29.5%	106
Health Department	16.2%	58
Case Manager	26.7%	96
Friends/Family	2.8%	10
Place of worship	0.8%	3
Internet	4.7%	17
Newspaper/ Radio/ TV	5.6%	20
Community health fair	0.8%	3
Community based organizations	2.2%	8
AIDS organization/ advocacy group	10.6%	38
TOTAL	100.0%	359
other response provided		8
<i>answered question</i>		179
<i>skipped question</i>		9



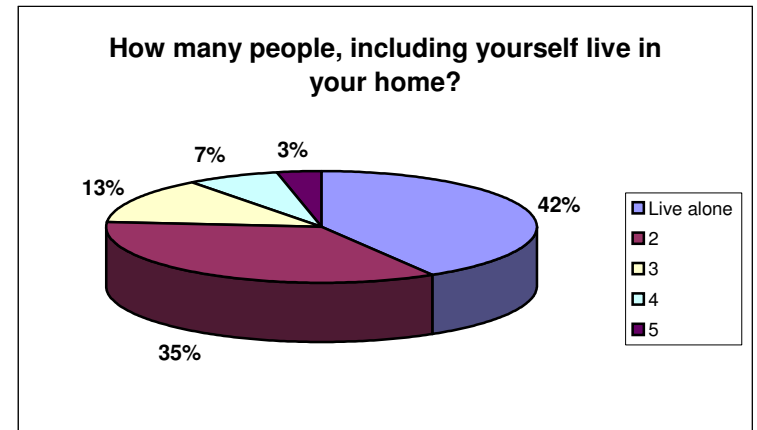
41. Where do you live?

Answer Options	Response Percent	Response Count
Own or rent a house, condo, apartment, or trailer	85.4%	146
Staying/living with family or friends	9.9%	17
Housing for persons living with HIV	2.9%	5
Residential treatment program (for drugs and/or alcohol)	0.6%	1
Transitional or temporary housing	1.2%	2
Homeless or in a shelter	0.0%	0
TOTAL	100.0%	171
other response provided		15
<i>answered question</i>		186
<i>skipped question</i>		2



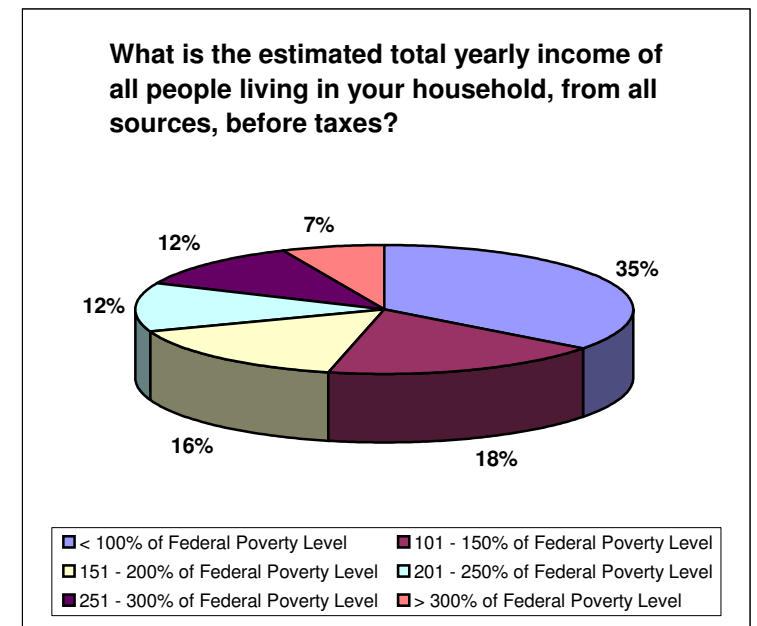
42. How many people, including yourself, live in your home?

Answer Options	Response Percent	Response Count
Live alone	41.4%	72
2	35.1%	61
3	13.2%	23
4	6.9%	12
5	3.4%	6
TOTAL	100.0%	174
other response provided		5
<i>answered question</i>		179
<i>skipped question</i>		9

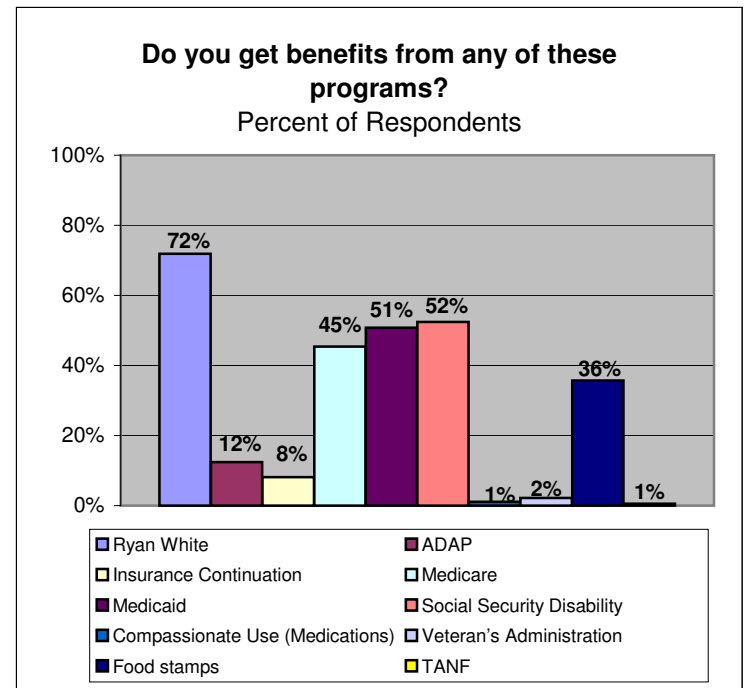


43. What is the estimated total yearly income of all people living in your household, from all sources, before taxes?

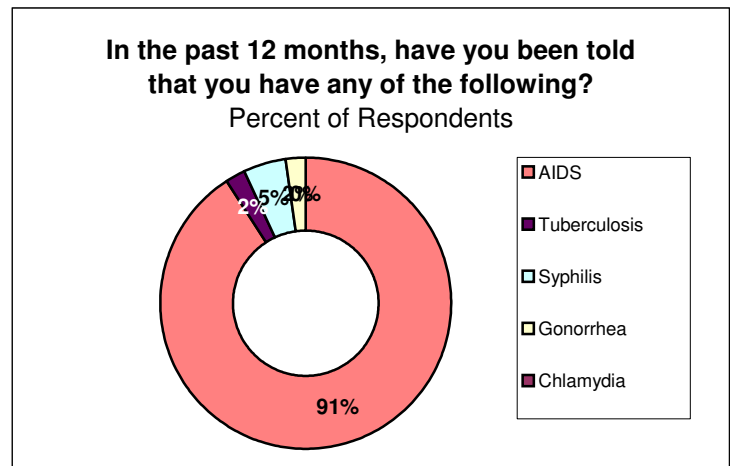
Answer Options	Response Percent	Response Count
< 100% of Federal Poverty Level	35.4%	58
101 - 150% of Federal Poverty Level	18.3%	30
151 - 200% of Federal Poverty Level	15.9%	26
201 - 250% of Federal Poverty Level	12.2%	20
251 - 300% of Federal Poverty Level	11.6%	19
> 300% of Federal Poverty Level	6.7%	11
<i>answered question</i>		164
<i>skipped question</i>		24



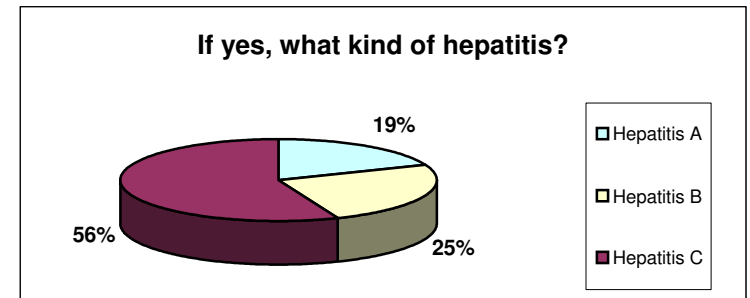
44. Do you get benefits from any of these programs? (Mark all that apply)		
Answer Options	Percent of Respondents	Response Count
Ryan White	71.9%	133
ADAP	12.4%	23
Insurance Continuation	8.1%	15
Medicare	45.4%	84
Medicaid	50.8%	94
Social Security Disability	52.4%	97
Compassionate Use (Medications)	1.1%	2
Veteran's Administration	2.2%	4
Food stamps	35.7%	66
TANF	0.5%	1
TOTAL RESPONDENTS		185
other response provided		45
<i>answered question</i>		185
<i>skipped question</i>		3



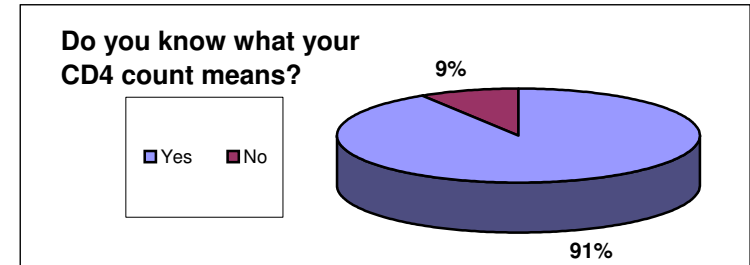
45. In the past 12 months, have you been told that you have any of the following? (Mark all that apply)		
Answer Options	Percent of Respondents	Response Count
AIDS	90.9%	40
Tuberculosis	2.3%	1
Syphilis	4.5%	2
Gonorrhea	2.3%	1
Chlamydia	0.0%	0
TOTAL RESPONDENTS		44
other response provided		43
<i>answered question</i>		62
<i>skipped question</i>		126



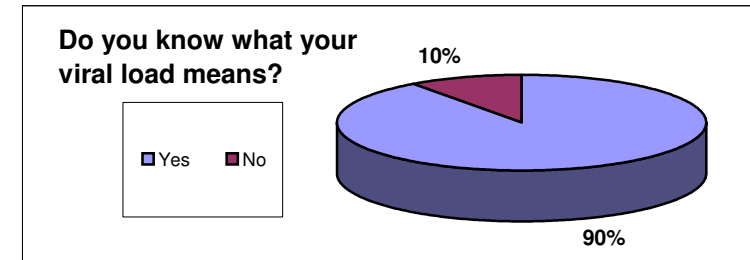
47. If yes, what kind of hepatitis?		
Answer Options	Response Percent	Response Count
Hepatitis A	18.8%	6
Hepatitis B	25.0%	8
Hepatitis C	56.3%	18
<i>answered question</i>		32
<i>skipped question</i>		156



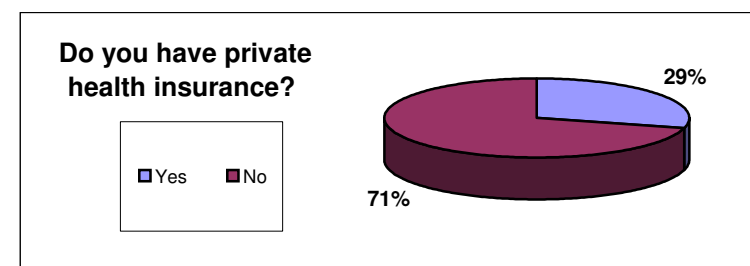
48. Do you know what your CD4 count means?		
Answer Options	Response Percent	Response Count
Yes	91.1%	144
No	8.9%	14
<i>answered question</i>		158
<i>skipped question</i>		30



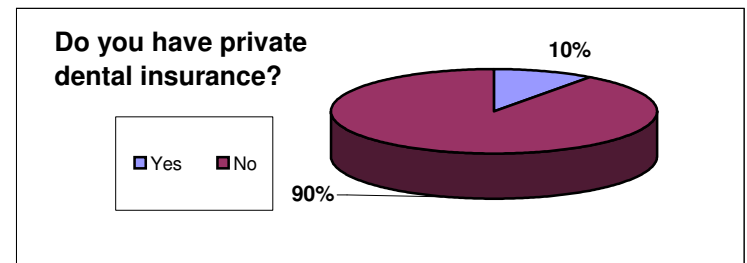
49. Do you know what your viral load means?		
Answer Options	Response Percent	Response Count
Yes	90.1%	136
No	9.9%	15
<i>answered question</i>		151
<i>skipped question</i>		37



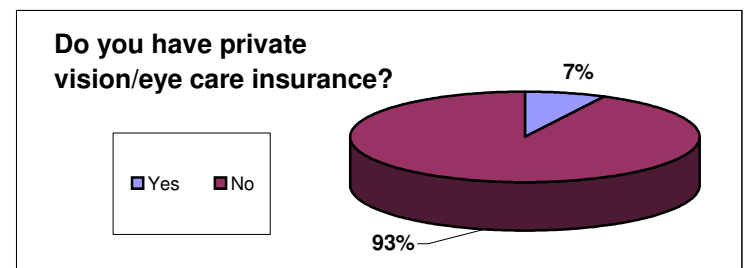
50. Do you have private health insurance?		
Answer Options	Response Percent	Response Count
Yes	29.3%	55
No	70.7%	133
<i>answered question</i>		188
<i>skipped question</i>		0



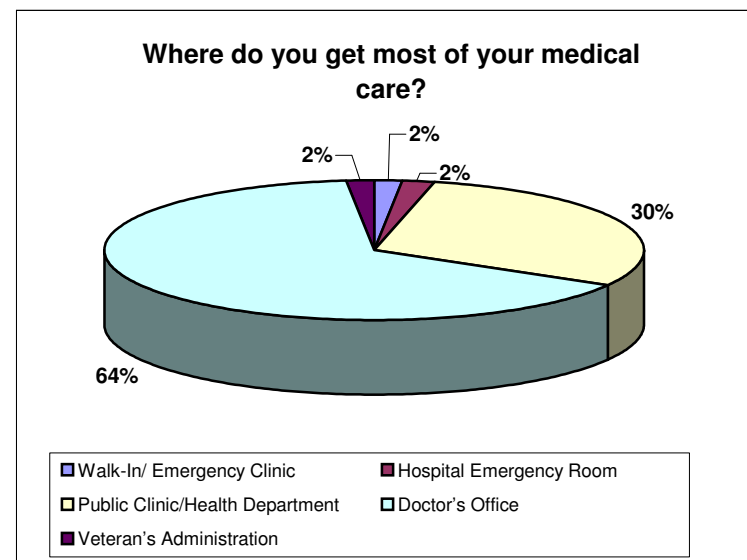
51. Do you have private dental insurance?		
Answer Options	Response Percent	Response Count
Yes	10.1%	19
No	89.9%	169
<i>answered question</i>		188
<i>skipped question</i>		0



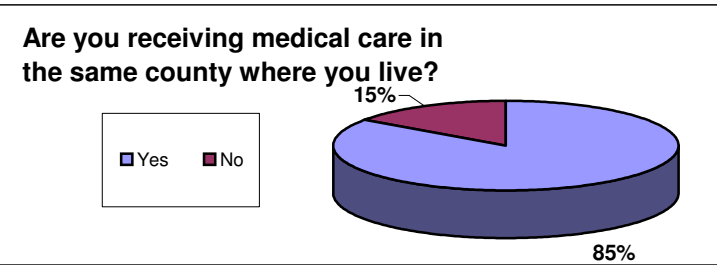
52. Do you have private vision/eye care insurance?		
Answer Options	Response Percent	Response Count
Yes	7.4%	14
No	92.6%	174
<i>answered question</i>		188
<i>skipped question</i>		0



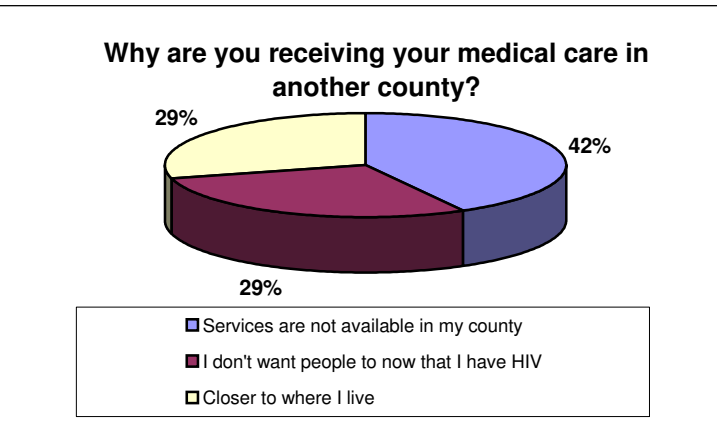
53. Where do you get most of your medical care?		
Answer Options	Response Percent	Response Count
Walk-In/ Emergency Clinic	1.8%	3
Hospital Emergency Room	1.8%	3
Public Clinic/Health Department	29.8%	50
Doctor's Office	64.9%	109
Veteran's Administration	1.8%	3
TOTAL	100.0%	168
other response provided		20
<i>answered question</i>		179
<i>skipped question</i>		9



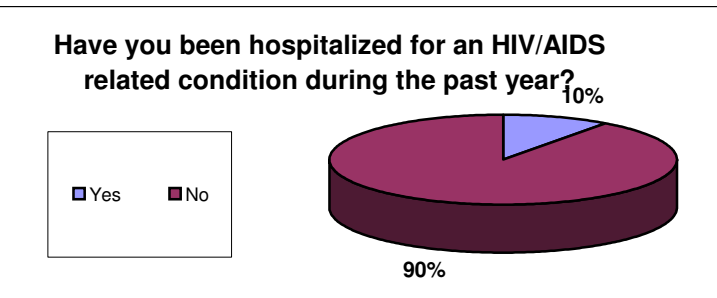
54. Are you receiving medical care in the same county where you live?		
Answer Options	Response Percent	Response Count
Yes	84.7%	155
No	15.3%	28
<i>answered question</i>		183
<i>skipped question</i>		5



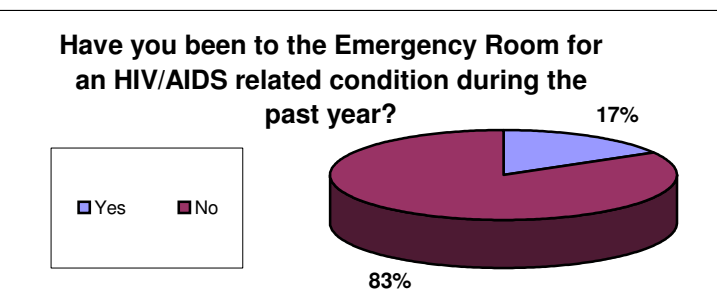
55. Why are you receiving your medical care in another county?		
Answer Options	Response Percent	Response Count
Services are not available in my county	41.9%	13
I don't want people to now that I have HIV	29.0%	9
Closer to where I live	29.0%	9
TOTAL	100.0%	31
other response provided		19
<i>answered question</i>		42
<i>skipped question</i>		146



56. Have you been hospitalized for an HIV/AIDS related condition during the past year?		
Answer Options	Response Percent	Response Count
Yes	9.9%	18
No	90.1%	164
<i>answered question</i>		182
<i>skipped question</i>		6



57. Have you been to the Emergency Room for an HIV/AIDS related condition during the past year?		
Answer Options	Response Percent	Response Count
Yes	16.8%	31
No	83.2%	154
<i>answered question</i>		185
<i>skipped question</i>		3

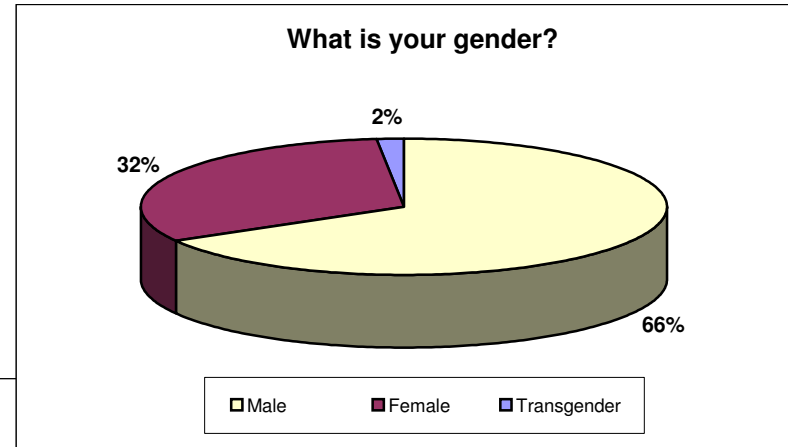


Area 12

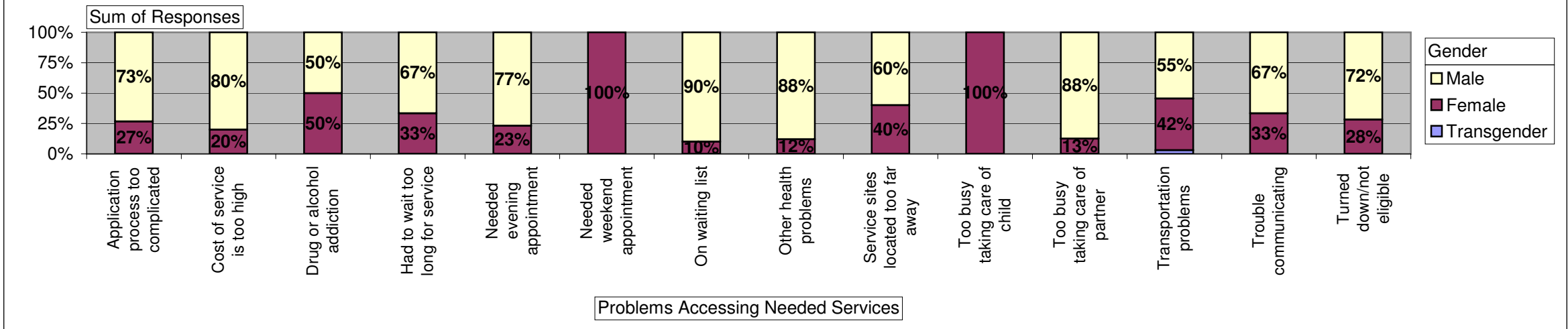
Gender * Problems Accessing Needed Services (%)

Sum of Responses	Gender			
	Transgender	Female	Male	Grand Total
Problems Accessing Needed Services				
Application process too complicated	0%	27%	73%	100%
Cost of service is too high	0%	20%	80%	100%
Drug or alcohol addiction	0%	50%	50%	100%
Had to wait too long for service	0%	33%	67%	100%
Needed evening appointment	0%	23%	77%	100%
Needed weekend appointment	0%	100%	0%	100%
On waiting list	0%	10%	90%	100%
Other health problems	0%	12%	88%	100%
Service sites located too far away	0%	40%	60%	100%
Too busy taking care of child	0%	100%	0%	100%
Too busy taking care of partner	0%	13%	88%	100%
Transportation problems	3%	42%	55%	100%
Trouble communicating	0%	33%	67%	100%
Turned down/not eligible	0%	28%	72%	100%
Grand Total	0%	31%	69%	100%

3. What is your gender?		
Answer Options	Response Percent	Response Count
Male	66.7%	124
Female	31.7%	59
Transgender	1.6%	3
<i>answered question</i>		186
<i>skipped question</i>		2



Area 12

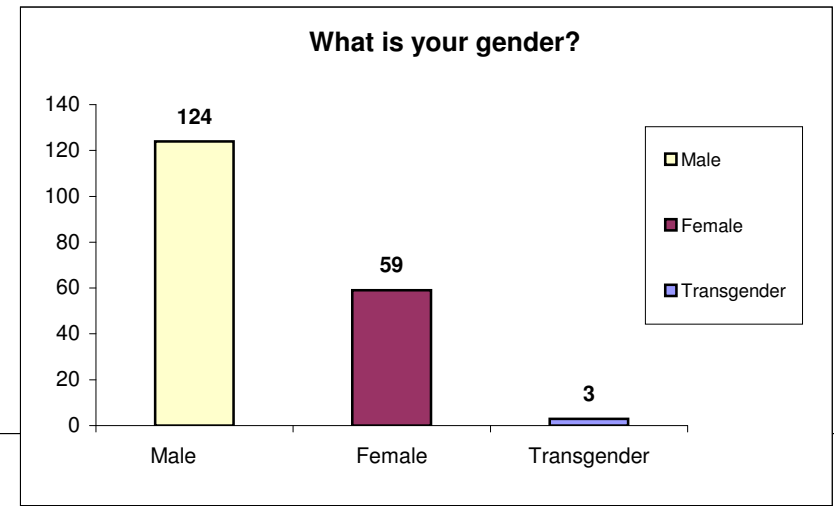


Area	12
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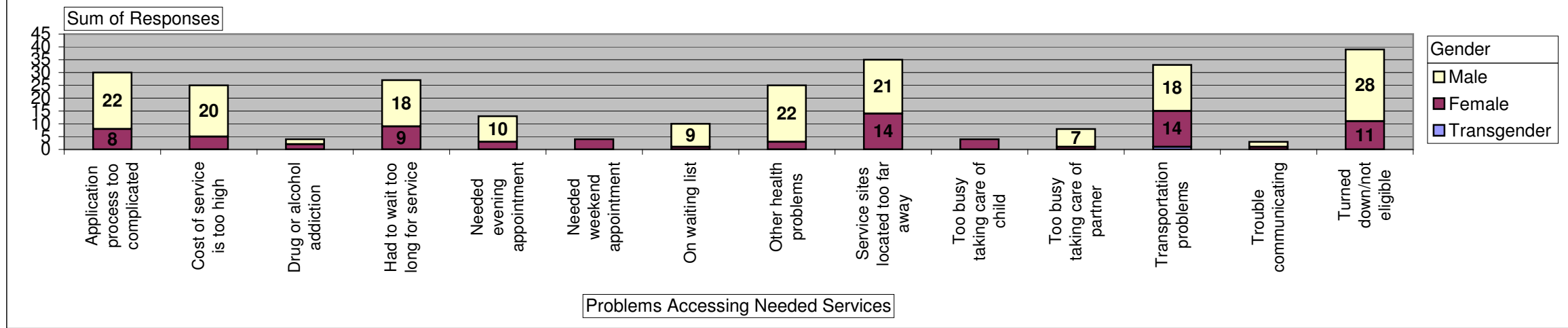
Gender * Problems Accessing Needed Services

Sum of Responses	Gender			Grand Total
	Transgender	Female	Male	
Problems Accessing Needed Services				
Application process too complicated		8	22	30
Cost of service is too high		5	20	25
Drug or alcohol addiction		2	2	4
Had to wait too long for service		9	18	27
Needed evening appointment		3	10	13
Needed weekend appointment		4		4
On waiting list		1	9	10
Other health problems		3	22	25
Service sites located too far away		14	21	35
Too busy taking care of child		4		4
Too busy taking care of partner		1	7	8
Transportation problems	1	14	18	33
Trouble communicating		1	2	3
Turned down/not eligible		11	28	39
Grand Total	1	80	179	260

3. What is your gender?		
Answer Options	Response Percent	Response Count
Male	66.7%	124
Female	31.7%	59
Transgender	1.6%	3
<i>answered question</i>		186
<i>skipped question</i>		2



Area 12

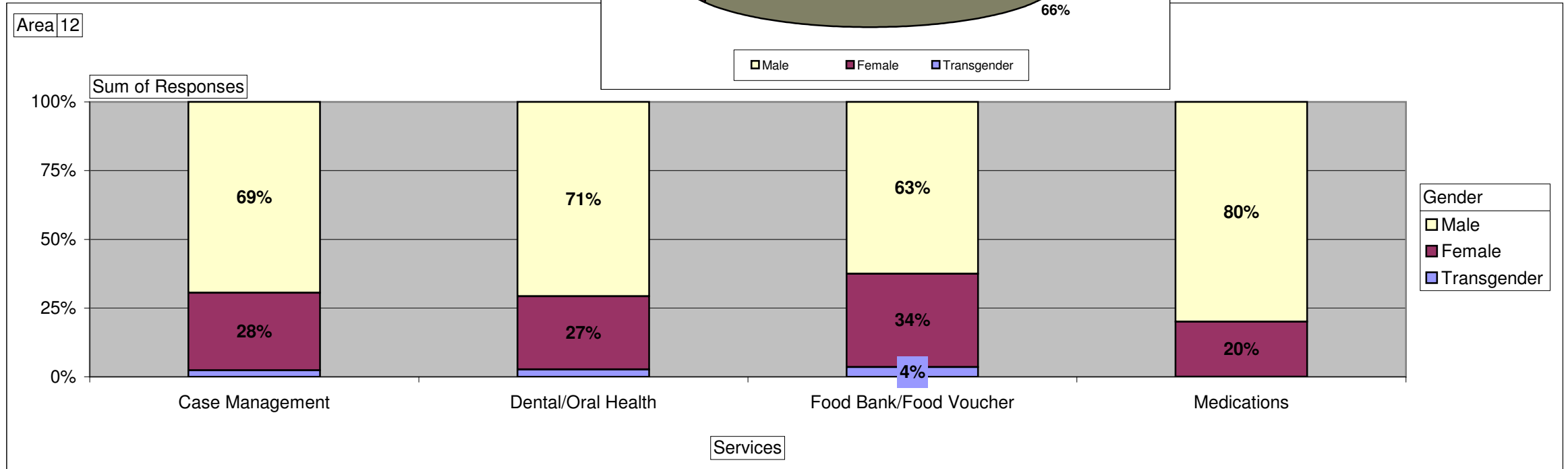
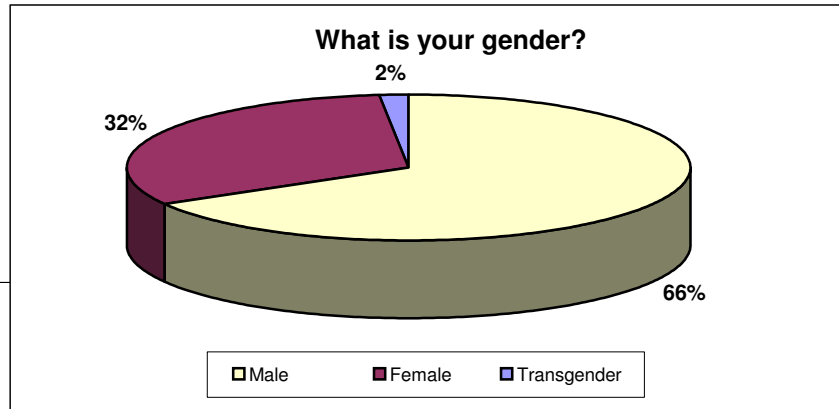


Area	12
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Gender * Five Most Important Services (%)

Services	Gender			Grand Total
	Transgender	Female	Male	
Case Management	2%	28%	69%	100%
Dental/Oral Health	3%	27%	71%	100%
Food Bank/Food Voucher	4%	34%	63%	100%
Medications	0%	20%	80%	100%
Grand Total	2%	27%	71%	100%

3. What is your gender?		
Answer Options	Response Percent	Response Count
Male	66.7%	124
Female	31.7%	59
Transgender	1.6%	3
<i>answered question</i>		186
<i>skipped question</i>		2

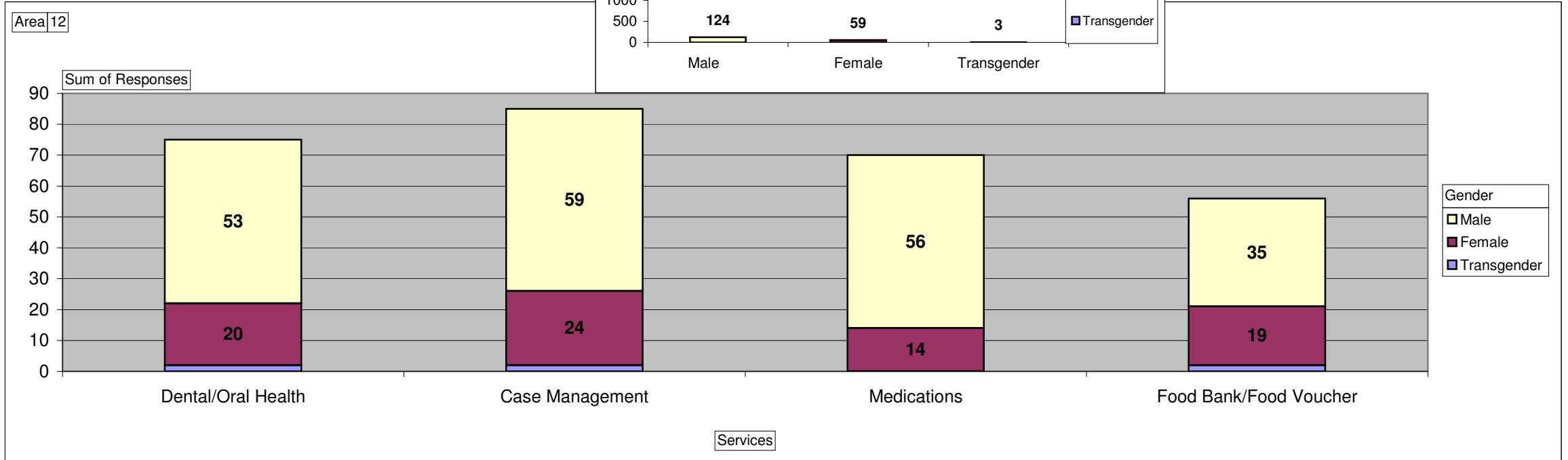
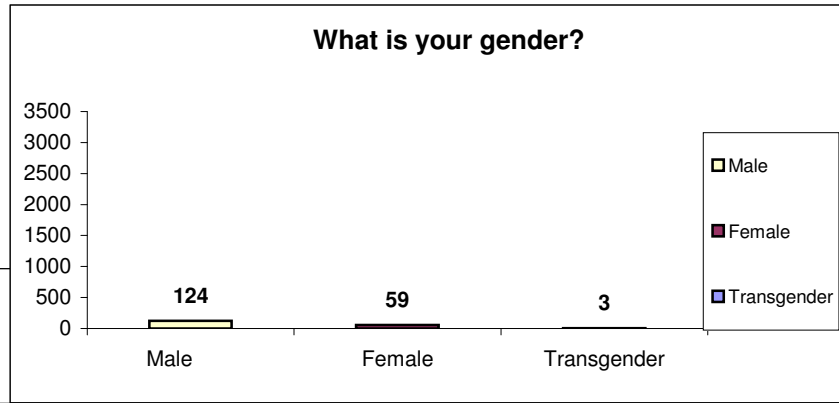


Area	12
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Services	Gender			Grand Total
	Transgender	Female	Male	
Dental/Oral Health	2	20	53	75
Case Management	2	24	59	85
Medications		14	56	70
Food Bank/Food Voucher	2	19	35	56
Grand Total	6	77	203	286

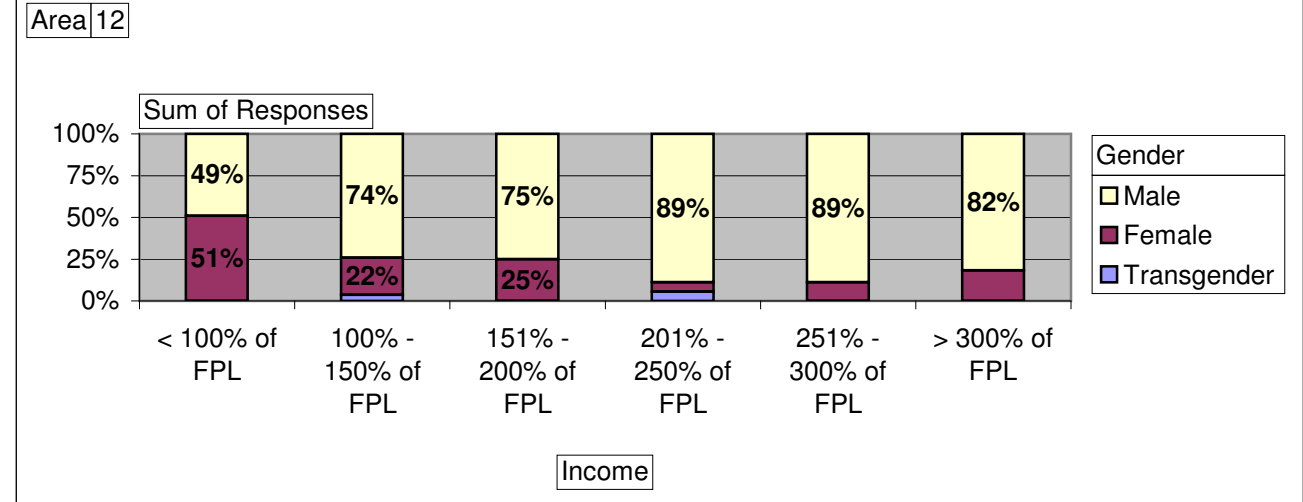
Gender * Five Most Important Services

3. What is your gender?		
Answer Options	Response Percent	Response Count
Male	66.7%	124
Female	31.7%	59
Transgender	1.6%	3
<i>answered question</i>		186
<i>skipped question</i>		2



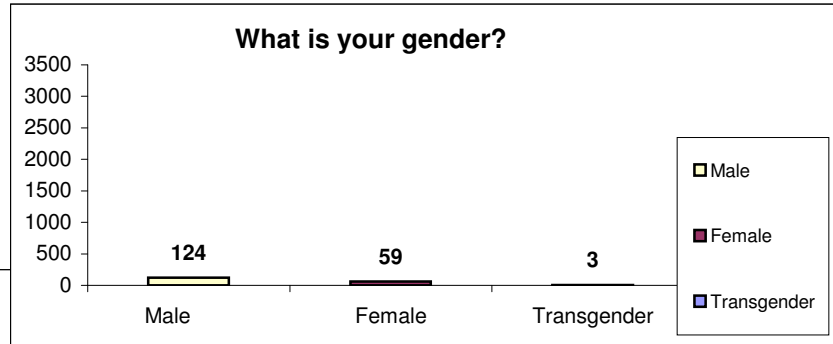
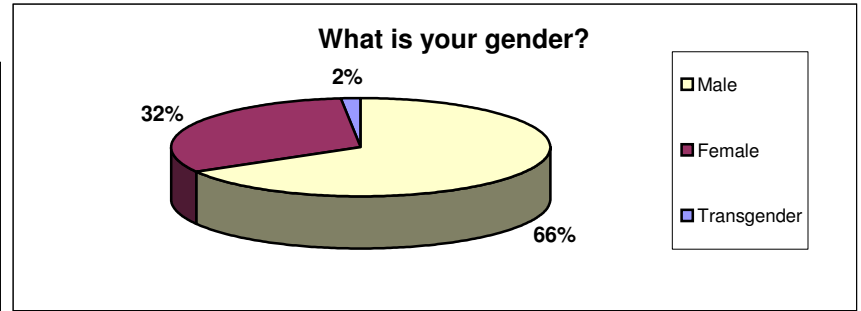
Area	12
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Sum of Responses	Gender			
Income	Transgender	Female	Male	Grand Total
< 100% of FPL	0%	51%	49%	100%
100% - 150% of FPL	4%	22%	74%	100%
151% - 200% of FPL	0%	25%	75%	100%
201% - 250% of FPL	6%	6%	89%	100%
251% - 300% of FPL	0%	11%	89%	100%
> 300% of FPL	0%	18%	82%	100%
Grand Total	1%	28%	70%	100%



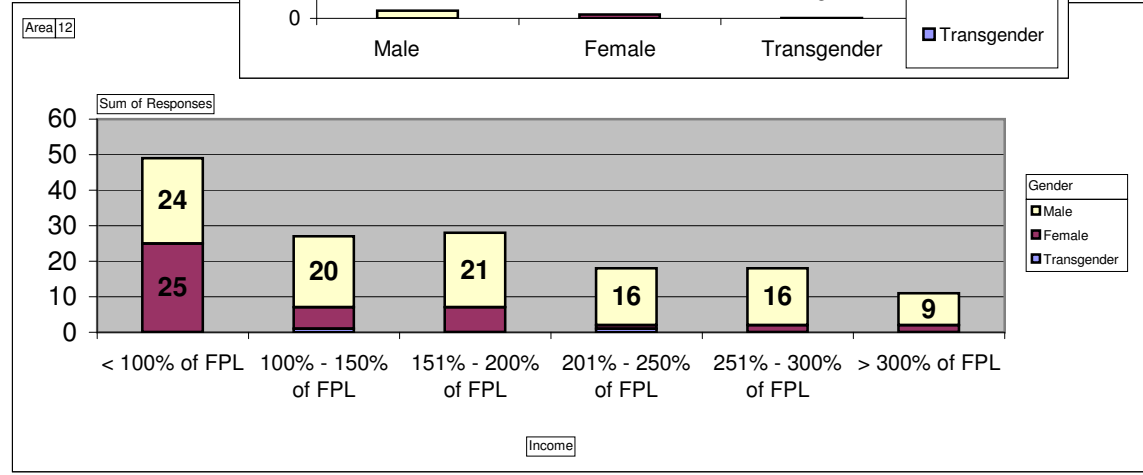
Gender * Yearly Income

3. What is your gender?		
Options	Percent	Count
Male	66.7%	124
Female	31.7%	59
Transgender	1.6%	3
<i>answered question</i>		186
<i>skipped question</i>		2



Area	12
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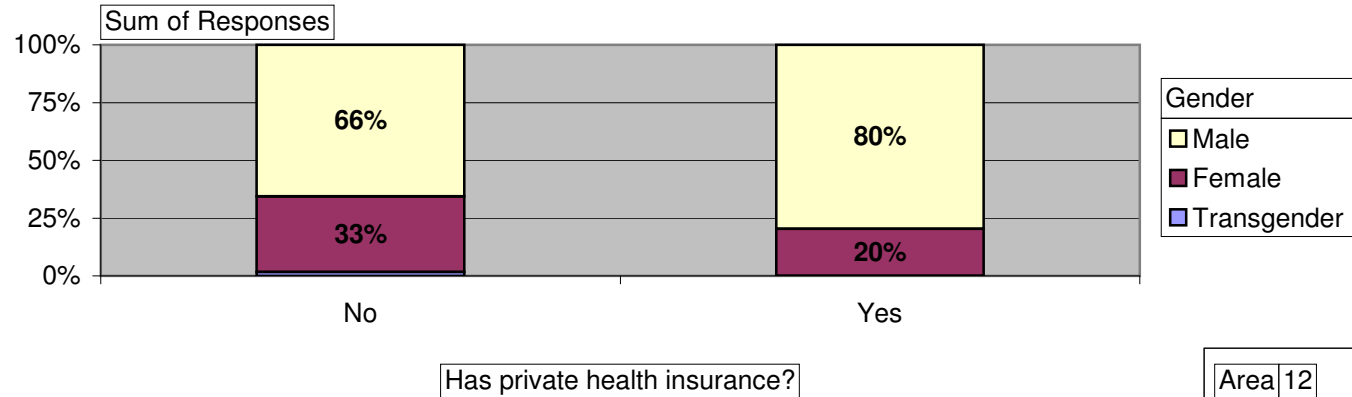
Sum of Responses	Gender			
Income	Transgender	Female	Male	Grand Total
< 100% of FPL		25	24	49
100% - 150% of FPL	1	6	20	27
151% - 200% of FPL		7	21	28
201% - 250% of FPL	1	1	16	18
251% - 300% of FPL		2	16	18
> 300% of FPL		2	9	11
Grand Total	2	43	106	151



Area	12
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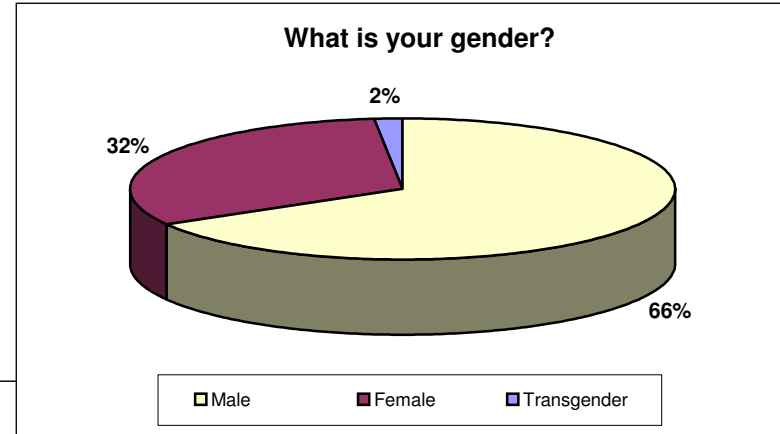
Sum of Responses	Gender			
	Transgender	Female	Male	Grand Total
Has private health insurance?				
No	2%	33%	66%	100%
Yes	0%	20%	80%	100%
Grand Total	1%	29%	70%	100%

Area 12



Gender * Private Insurance

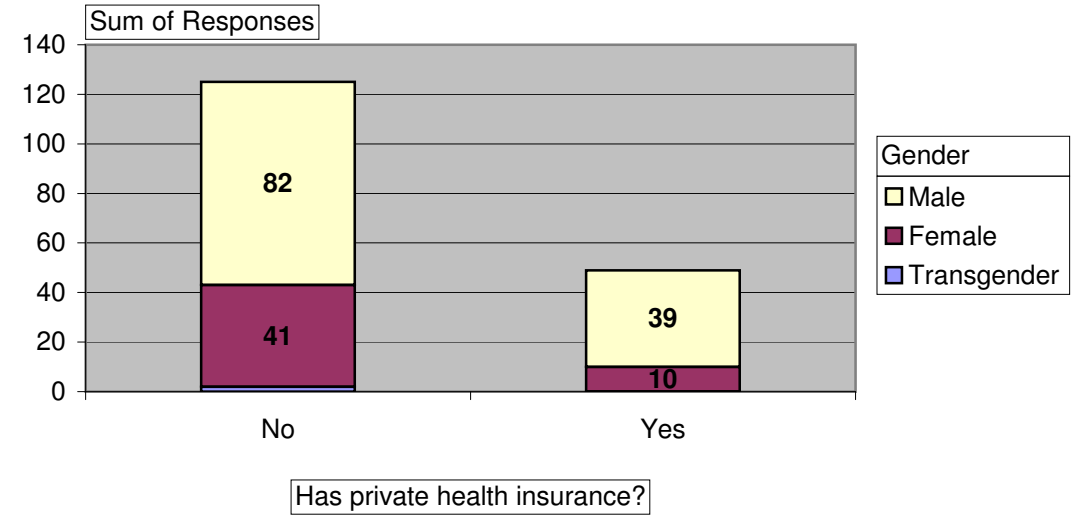
3. What is your gender?		
Answer Options	Response Percent	Response Count
Male	66.7%	124
Female	31.7%	59
Transgender	1.6%	3
<i>answered question</i>		186
<i>skipped question</i>		2



Area 12

Area	12
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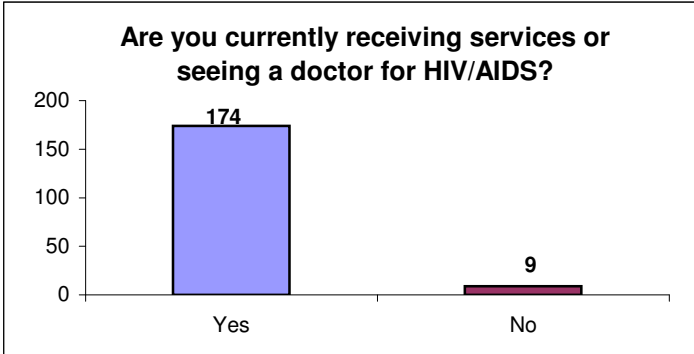
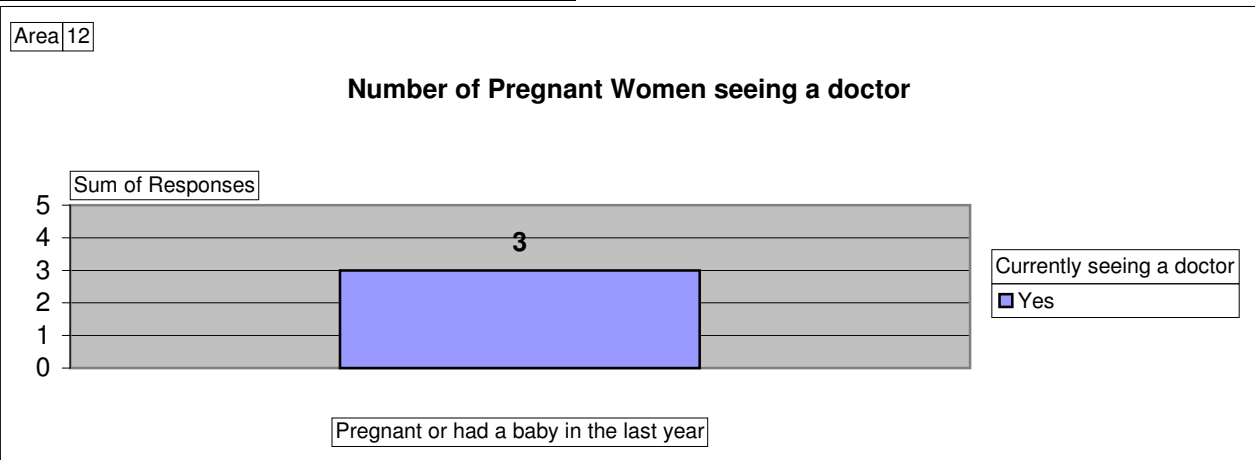
Sum of Responses	Gender			
	Transgender	Female	Male	Grand Total
Has private health insurance?				
No	2	41	82	125
Yes		10	39	49
Grand Total	2	51	121	174



Pregnant Women * Currently Seeing a Doctor for HIV/AIDS

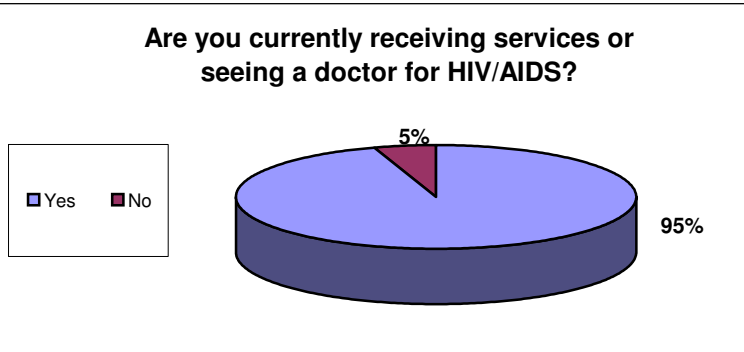
Area 12

Sum of Responses	Currently seeing a doctor	
Pregnant or had a baby in the last year	Yes	Grand Total
Yes	3	3
Grand Total	3	3



13. Are you currently receiving services or seeing a doctor for HIV/AIDS?

Answer Options	Response Percent	Response Count
Yes	95.1%	174
No	4.9%	9
TOTAL	100.0%	183

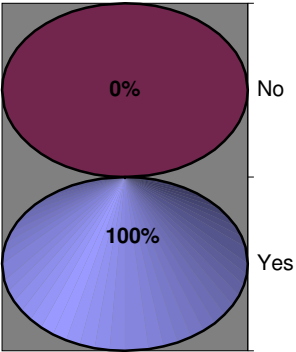


Area 12

Sum of Responses	Currently seeing a doctor	
Pregnant or had a baby in the last year	Yes	Grand Total
Yes	100%	100%
Grand Total	100%	100%

Women Pregnant in the Last 12 Months and Currently Seeing	
Yes	100%
No	0%

Women Pregnant in the Last 12 Months and Currently Seeing a Doctor for HIV/AIDS

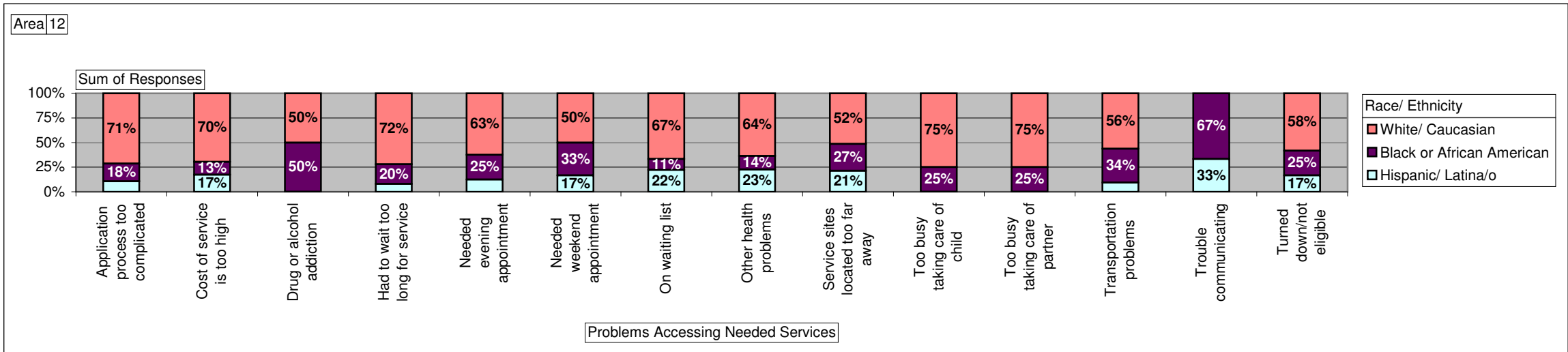
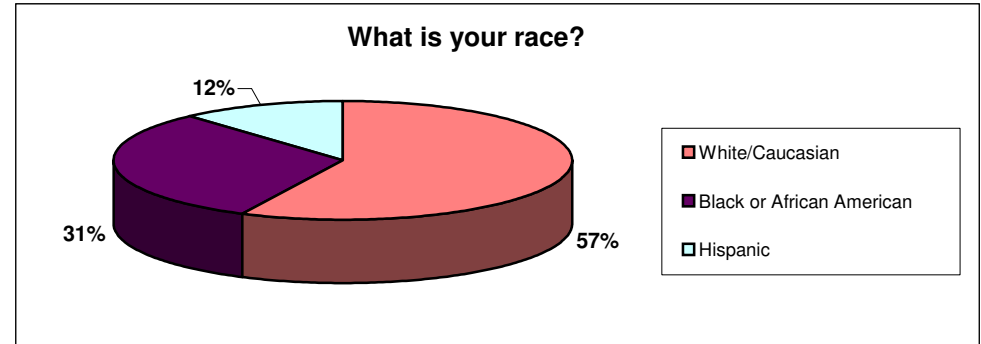


Area 12

Race/Ethnicity * Problems Accessing Needed Services (%)

Sum of Responses	Race/ Ethnicity			
	Hispanic/ Latina/o	African American	White/ Caucasian	Grand Total
Problems Accessing Needed Services				
Application process too complicated	11%	18%	71%	100%
Cost of service is too high	17%	13%	70%	100%
Drug or alcohol addiction	0%	50%	50%	100%
Had to wait too long for service	8%	20%	72%	100%
Needed evening appointment	13%	25%	63%	100%
Needed weekend appointment	17%	33%	50%	100%
On waiting list	22%	11%	67%	100%
Other health problems	23%	14%	64%	100%
Service sites located too far away	21%	27%	52%	100%
Too busy taking care of child	0%	25%	75%	100%
Too busy taking care of partner	0%	25%	75%	100%
Transportation problems	9%	34%	56%	100%
Trouble communicating	33%	67%	0%	100%
Turned down/not eligible	17%	25%	58%	100%
Grand Total	15%	24%	62%	100%

Combination of Race & Ethnicity, where ethnicity is primary		
Answer Options	Response Percent	Response Count
White/Caucasian	57%	104
Black or African American	31%	57
Hispanic	12%	21
TOTAL	100%	182

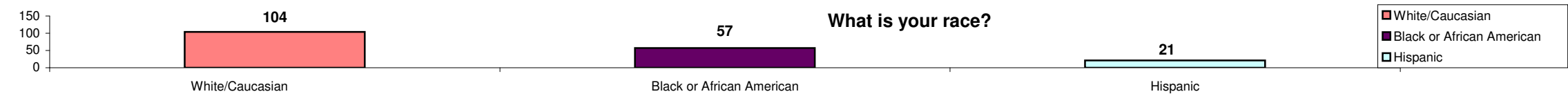
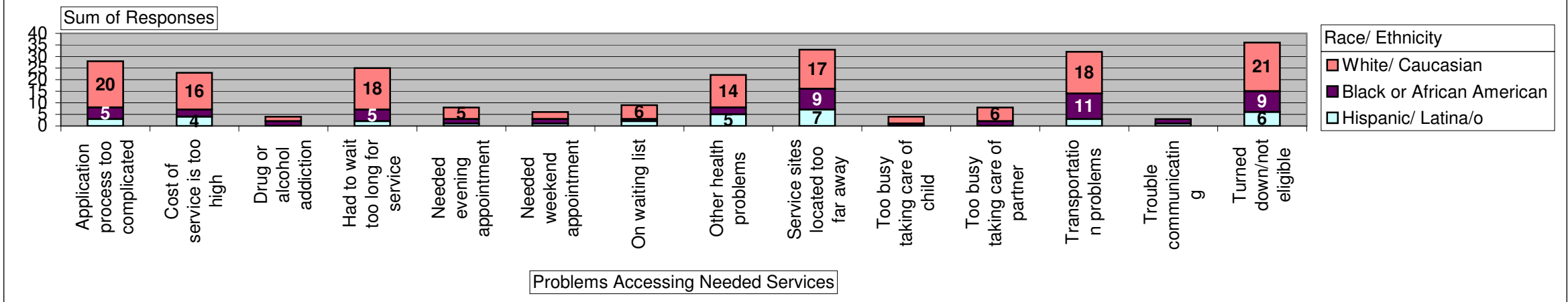


Area 12

Race/Ethnicity * Problems Accessing Needed Services

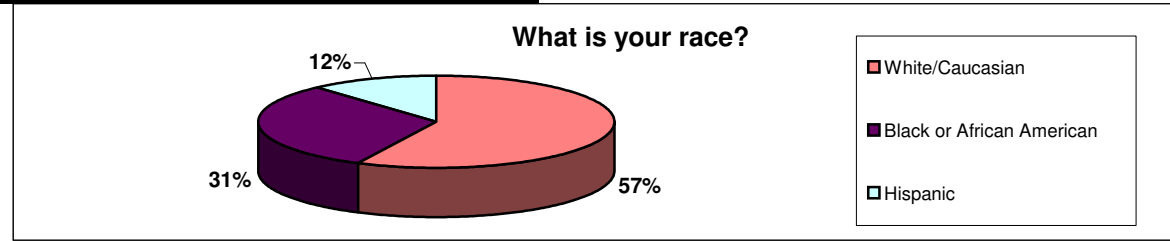
Sum of Responses	Race/ Ethnicity			Grand Total
	Hispanic/ Latina/o	Black or African American	White/ Caucasian	
Problems Accessing Needed Services				
Application process too complicated	3	5	20	28
Cost of service is too high	4	3	16	23
Drug or alcohol addiction		2	2	4
Had to wait too long for service	2	5	18	25
Needed evening appointment	1	2	5	8
Needed weekend appointment	1	2	3	6
On waiting list	2	1	6	9
Other health problems	5	3	14	22
Service sites located too far away	7	9	17	33
Too busy taking care of child		1	3	4
Too busy taking care of partner		2	6	8
Transportation problems	3	11	18	32
Trouble communicating	1	2		3
Turned down/not eligible	6	9	21	36
Grand Total	35	57	149	241

Area 12



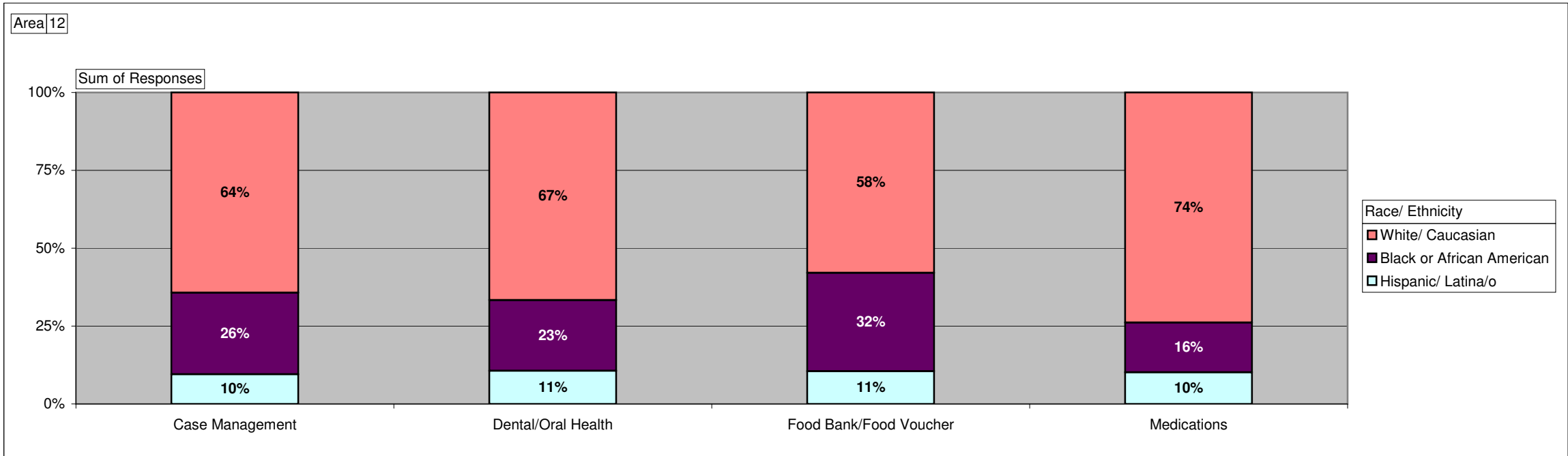
Race/Ethnicity * Five Most Important Services (%)

Combination of Race & Ethnicity, where ethnicity is primary		
Answer Options	Response Percent	Response Count
White/Caucasian	57%	104
Black or African American	31%	57
Hispanic	12%	21
TOTAL	100%	182



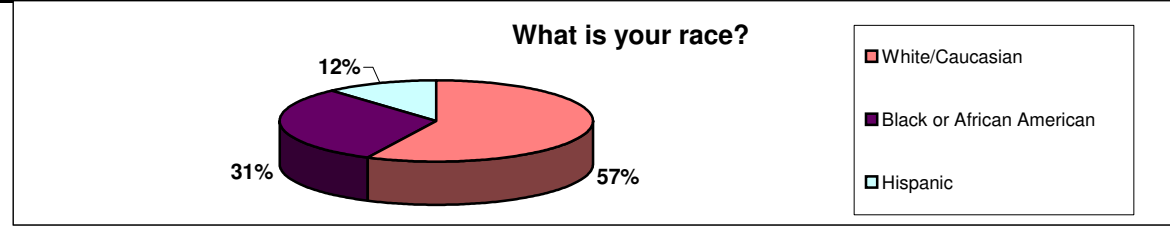
Area 12

Services	Race/ Ethnicity			Grand Total
	Hispanic/ Latina/o	Black or African American	White/ Caucasian	
Case Management	10%	26%	64%	100%
Dental/Oral Health	11%	23%	67%	100%
Food Bank/Food Voucher	11%	32%	58%	100%
Medications	10%	16%	74%	100%
Grand Total	10%	24%	66%	100%



Race/Ethnicity * Five Most Important Services

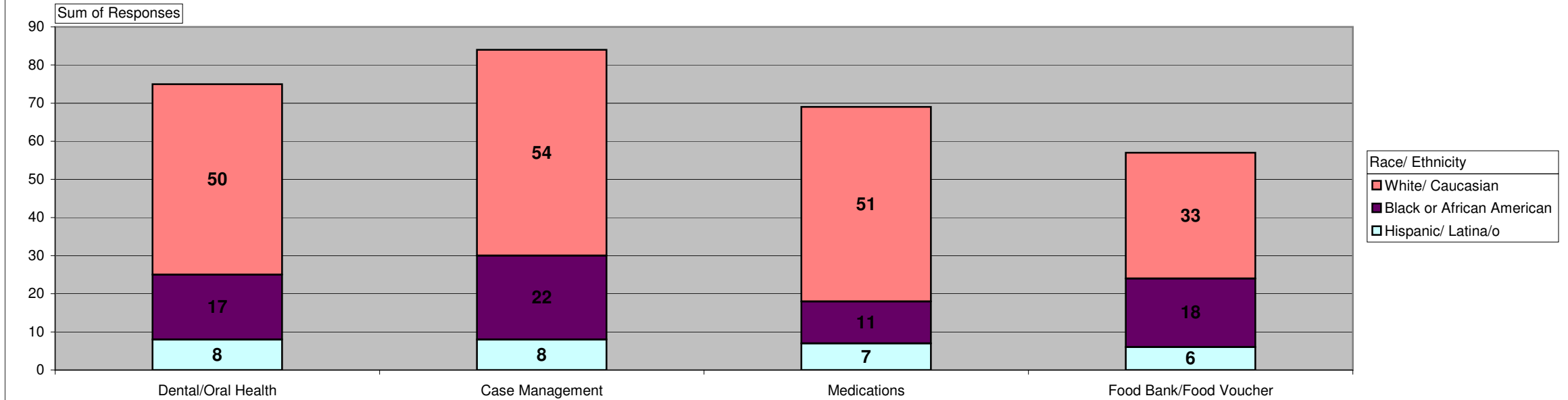
Combination of Race & Ethnicity, where ethnicity is primary		
Answer Options	Response Percent	Response Count
White/Caucasian	57%	104
Black or African American	31%	57
Hispanic	12%	21
TOTAL	100%	182



Area 12

Services	Race/ Ethnicity			Grand Total
	Hispanic/ Latina/o	Black or African American	White/ Caucasian	
Dental/Oral Health	8	17	50	75
Case Management	8	22	54	84
Medications	7	11	51	69
Food Bank/Food Voucher	6	18	33	57
Grand Total	29	68	188	285

Area 12

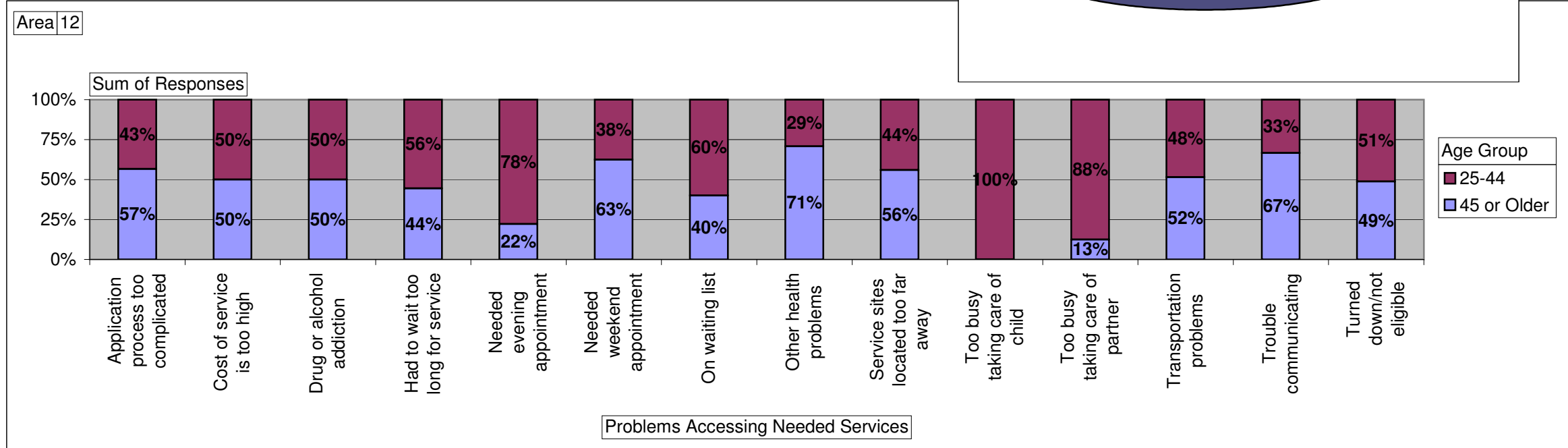
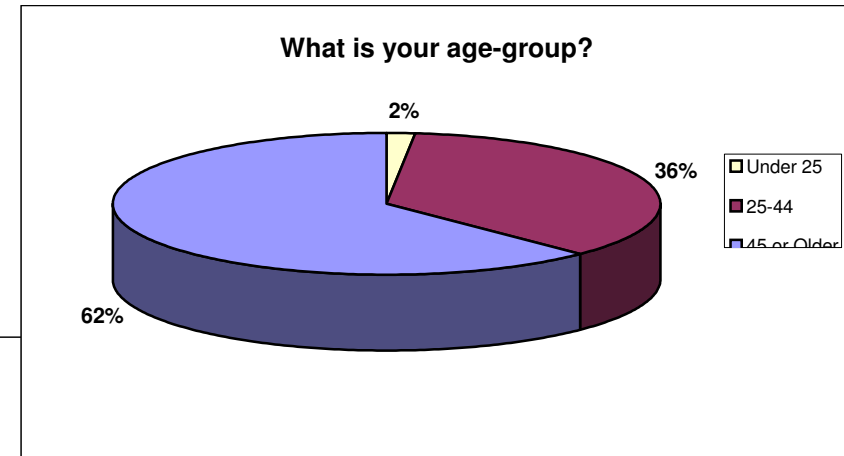


Area	12
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Sum of Responses	Age Group		
	45 or Older	25-44	Grand Total
Problems Accessing Needed Services			
Application process too complicated	57%	43%	100%
Cost of service is too high	50%	50%	100%
Drug or alcohol addiction	50%	50%	100%
Had to wait too long for service	44%	56%	100%
Needed evening appointment	22%	78%	100%
Needed weekend appointment	63%	38%	100%
On waiting list	40%	60%	100%
Other health problems	71%	29%	100%
Service sites located too far away	56%	44%	100%
Too busy taking care of child	0%	100%	100%
Too busy taking care of partner	13%	88%	100%
Transportation problems	52%	48%	100%
Trouble communicating	67%	33%	100%
Turned down/not eligible	49%	51%	100%
Grand Total	50%	50%	100%

Age * Problems Accessing Needed Services (%)

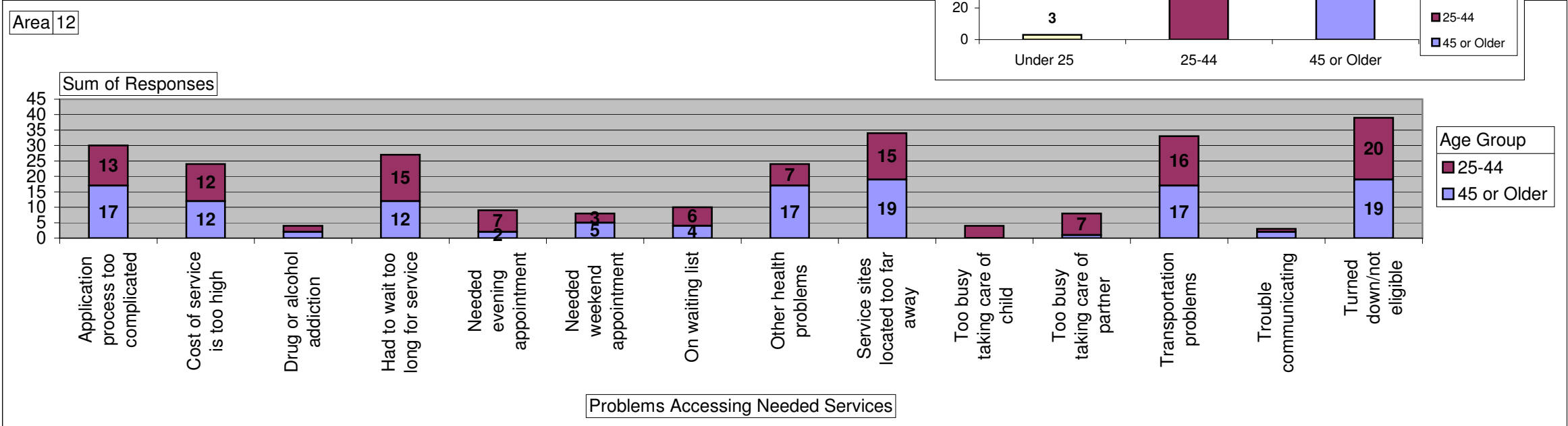
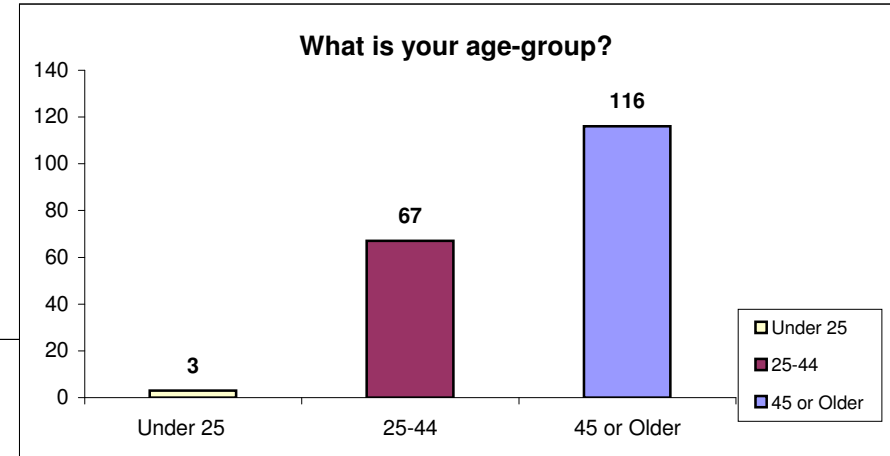
8. What is your age -group?		
Answer Options	Response Percent	Response Count
Under 25	2%	3
25-44	36%	67
45 or Older	62%	116
<i>answered question</i>		186
<i>skipped question</i>		2



Area	12		
Sum of Responses	Age Group		
	45 or Older	25-44	Grand Total
Problems Accessing Needed Services			
Application process too complicated		17 13	30
Cost of service is too high		12 12	24
Drug or alcohol addiction		2 2	4
Had to wait too long for service		12 15	27
Needed evening appointment		2 7	9
Needed weekend appointment		5 3	8
On waiting list		4 6	10
Other health problems		17 7	24
Service sites located too far away		19 15	34
Too busy taking care of child			4
Too busy taking care of partner		1 7	8
Transportation problems		17 16	33
Trouble communicating		2 1	3
Turned down/not eligible		19 20	39
Grand Total		129 128	257

Age * Problems Accessing Needed Services

8. What is your age -group?		
Answer Options	Response Percent	Response Count
Under 25	2%	3
25-44	36%	67
45 or Older	62%	116
<i>answered question</i>		186
<i>skipped question</i>		2

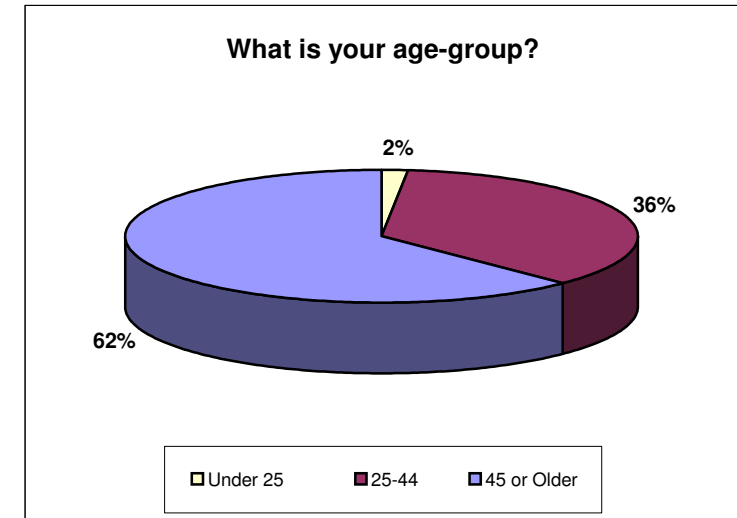
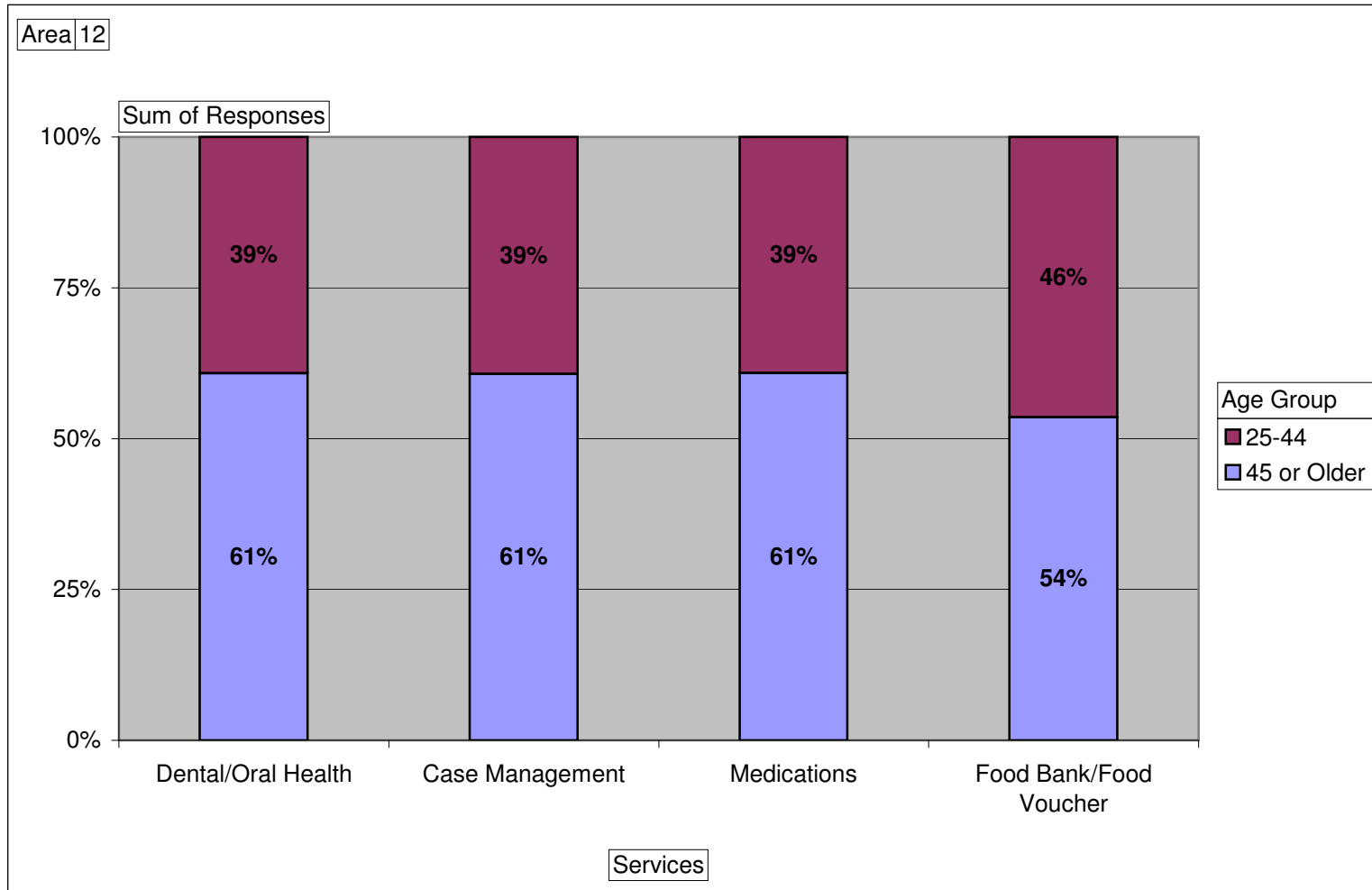


Area	12
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Services	Age Group		Grand Total
	45 or Older	25-44	
Dental/Oral Health	61%	39%	100%
Case Management	61%	39%	100%
Medications	61%	39%	100%
Food Bank/Food Voucher	54%	46%	100%
Grand Total	59%	41%	100%

Age * Five Most Important Services (%)

8. What is your age -group?		
Answer Options	Response Percent	Response Count
Under 25	2%	3
25-44	36%	67
45 or Older	62%	116
<i>answered question</i>		186
<i>skipped question</i>		2

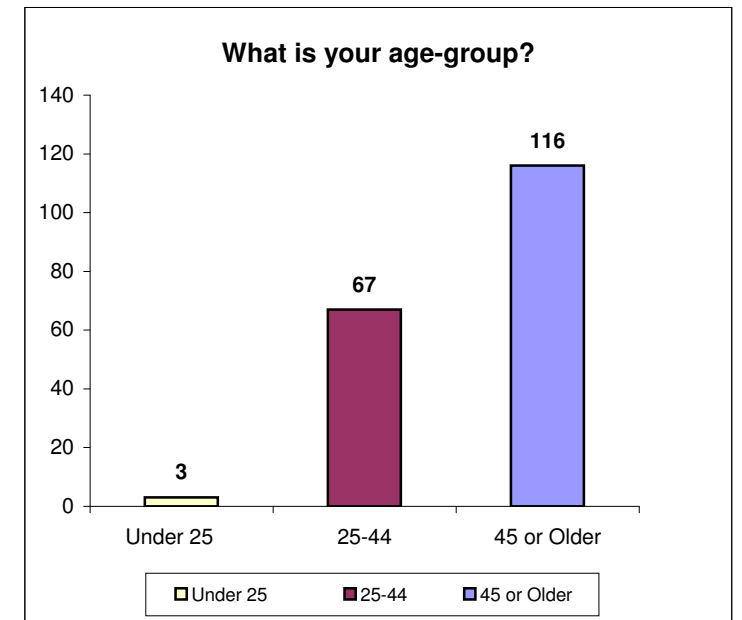
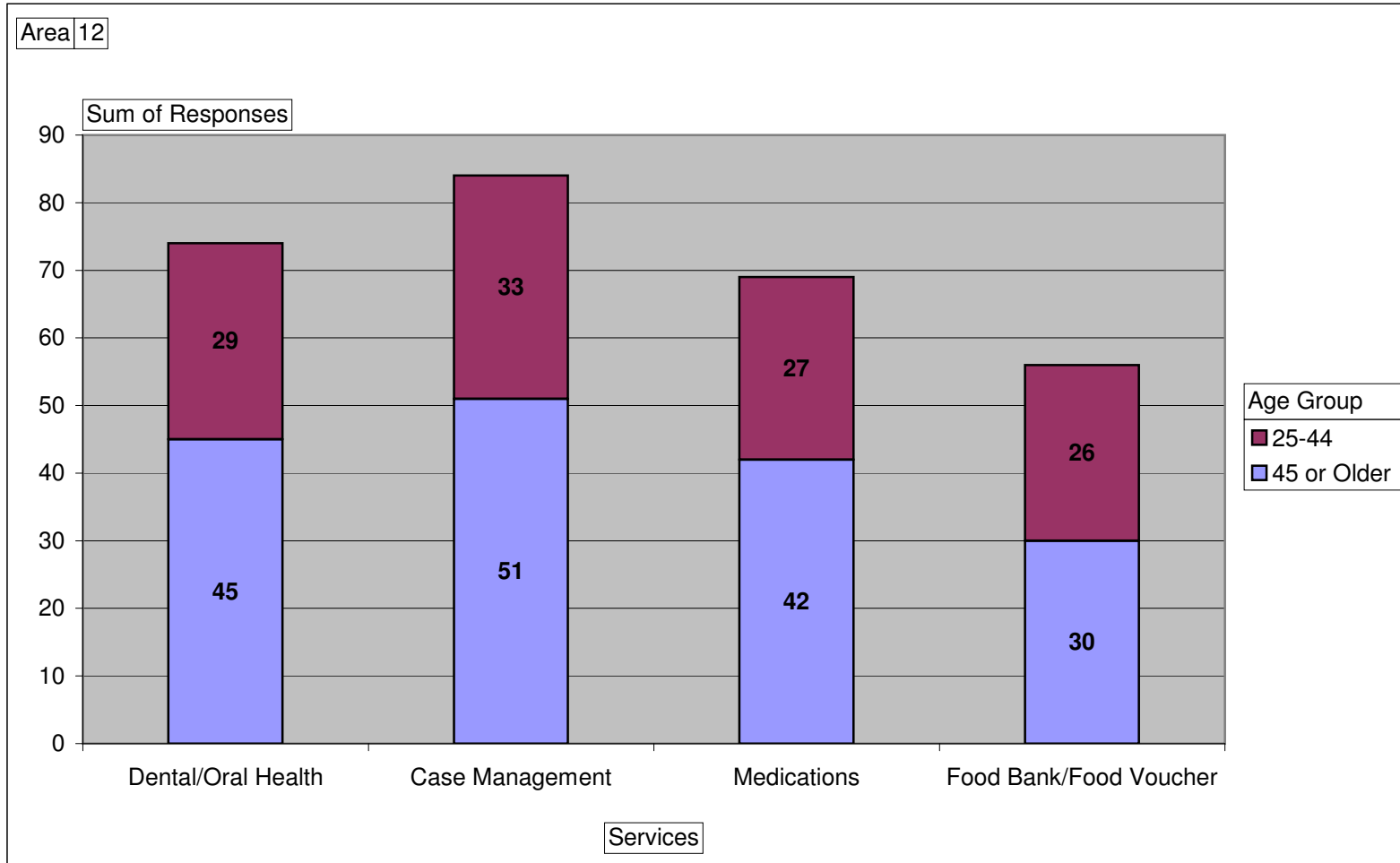


Area	12
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Services	Age Group		Grand Total
	45 or Older	25-44	
Dental/Oral Health	45	29	74
Case Management	51	33	84
Medications	42	27	69
Food Bank/Food Voucher	30	26	56
Grand Total	168	115	283

Age * Five Most Important Services

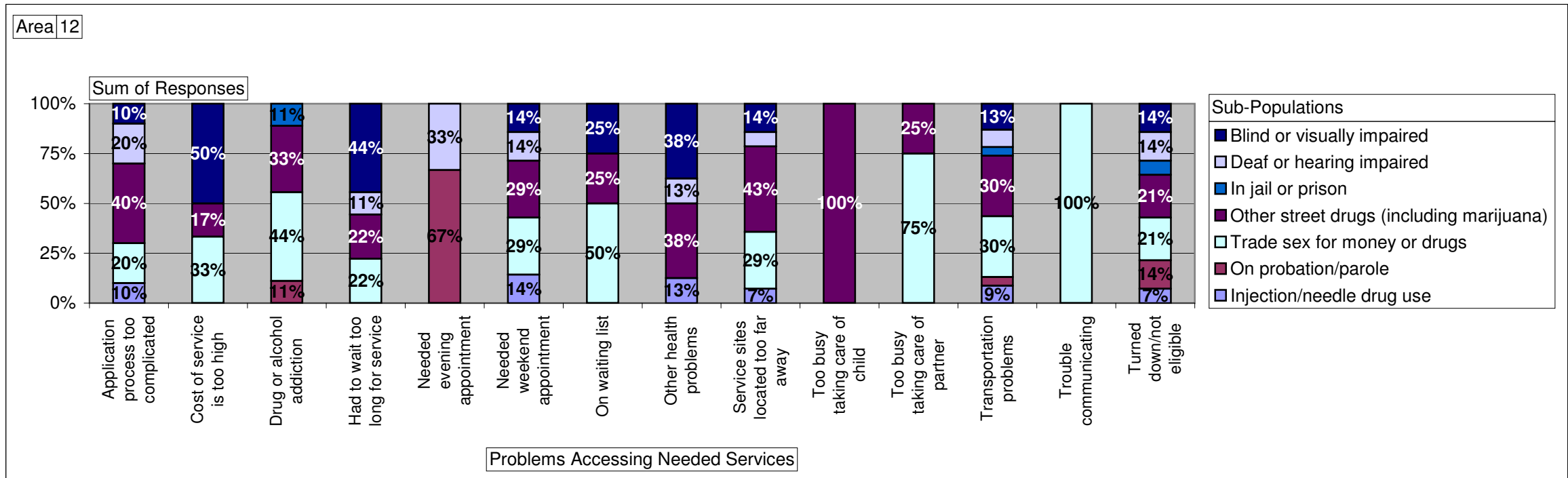
8. What is your age -group?		
Answer Options	Response Percent	Response Count
Under 25	2%	3
25-44	36%	67
45 or Older	62%	116
<i>answered question</i>		186
<i>skipped question</i>		2



Area 12

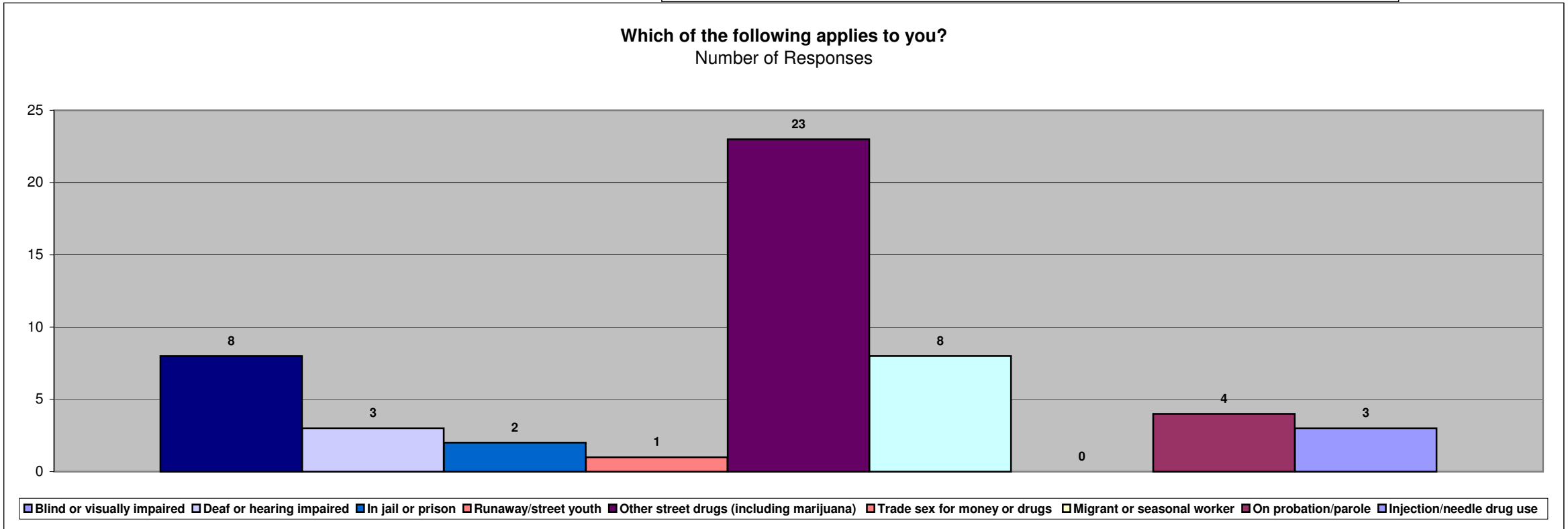
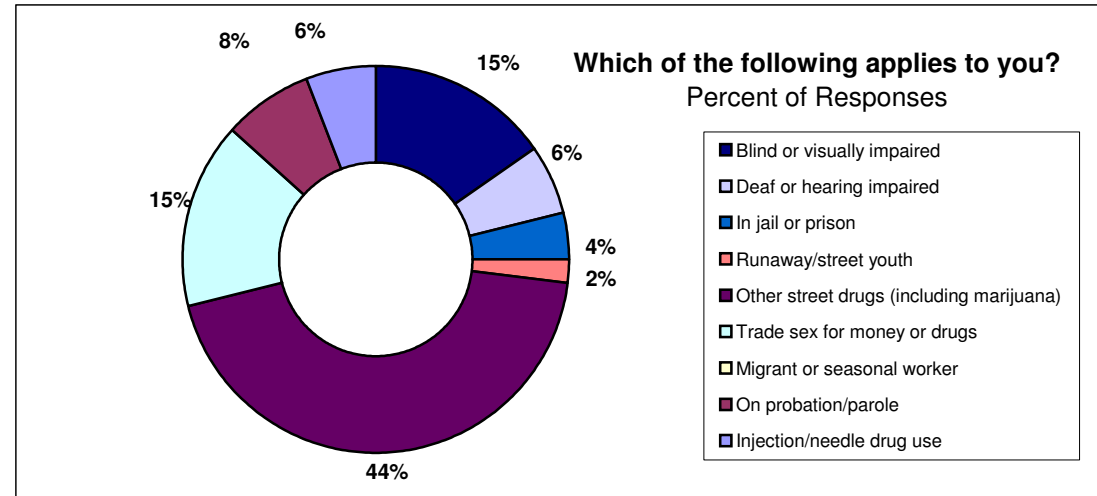
Sub-Populations * Problems Accessing Needed Services (%)

Sum of Responses	Sub-Populations								Grand Total
Problems Accessing Needed Services	Injection/needle drug use	On probation/parole	Trade sex for money or drugs	Other street drugs (including marijuana)	In jail or prison	Deaf or hearing impaired	Blind or visually impaired		Grand Total
Application process too complicated	10%	0%	20%	40%	0%	20%	10%		100%
Cost of service is too high	0%	0%	33%	17%	0%	0%	50%		100%
Drug or alcohol addiction	0%	11%	44%	33%	11%	0%	0%		100%
Had to wait too long for service	0%	0%	22%	22%	0%	11%	44%		100%
Needed evening appointment	0%	67%	0%	0%	0%	33%	0%		100%
Needed weekend appointment	14%	0%	29%	29%	0%	14%	14%		100%
On waiting list	0%	0%	50%	25%	0%	0%	25%		100%
Other health problems	13%	0%	0%	38%	0%	13%	38%		100%
Service sites located too far away	7%	0%	29%	43%	0%	7%	14%		100%
Too busy taking care of child	0%	0%	0%	100%	0%	0%	0%		100%
Too busy taking care of partner	0%	0%	75%	25%	0%	0%	0%		100%
Transportation problems	9%	4%	30%	30%	4%	9%	13%		100%
Trouble communicating	0%	0%	100%	0%	0%	0%	0%		100%
Turned down/not eligible	7%	14%	21%	21%	7%	14%	14%		100%
Grand Total	6%	5%	29%	30%	3%	10%	17%		100%



Sub-Populations

11. Which of the following applies to you?		
Answer Options	Percent of Responses	Response Count
Blind or visually impaired	15.4%	8
Deaf or hearing impaired	5.8%	3
In jail or prison	3.8%	2
Runaway/street youth	1.9%	1
Other street drugs (including marijuana)	44.2%	23
Trade sex for money or drugs	15.4%	8
Migrant or seasonal worker	n/a	n/a
On probation/parole	7.7%	4
Injection/needle drug use	5.8%	3
TOTAL	100.0%	52

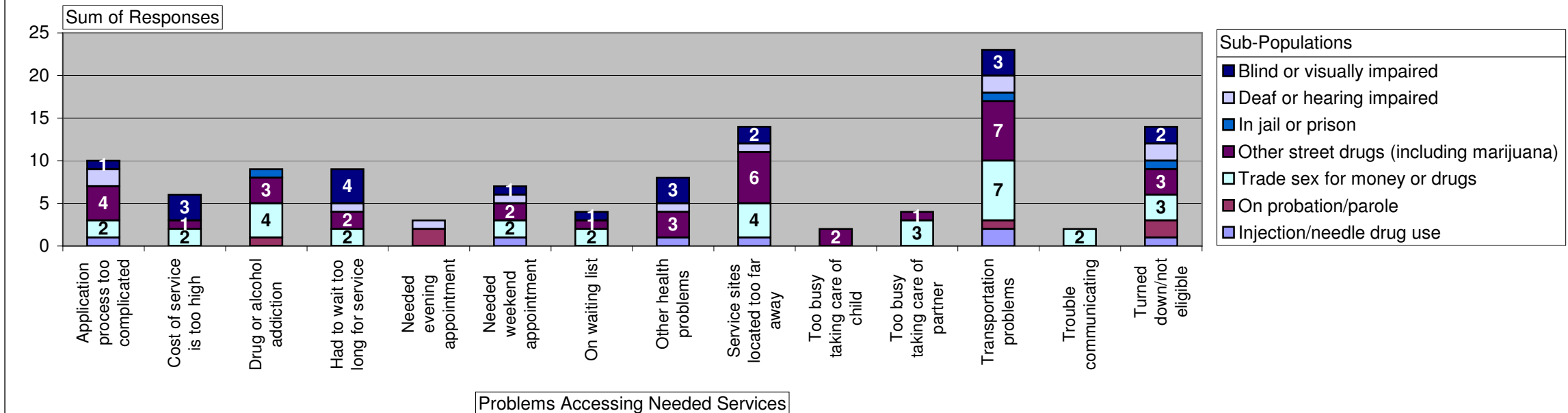


Area 12

Sub-Populations * Problems Accessing Needed Services

Sum of Responses	Sub-Populations							Grand Total	
	Injection/needle drug use	On probation/parole	Trade sex for money or drugs	Other street drugs (including marijuana)	In jail or prison	Deaf or hearing impaired	Blind or visually impaired		
Application process too complicated	1		2	4			2	1	10
Cost of service is too high			2	1				3	6
Drug or alcohol addiction		1	4	3	1				9
Had to wait too long for service			2	2				4	9
Needed evening appointment		2					1		3
Needed weekend appointment	1		2	2			1	1	7
On waiting list			2	1				1	4
Other health problems	1			3			1	3	8
Service sites located too far away	1		4	6			1	2	14
Too busy taking care of child				2					2
Too busy taking care of partner			3	1					4
Transportation problems	2	1	7	7	1		2	3	23
Trouble communicating			2						2
Turned down/not eligible	1	2	3	3	1		2	2	14
Grand Total	7	6	33	35	3		11	20	115

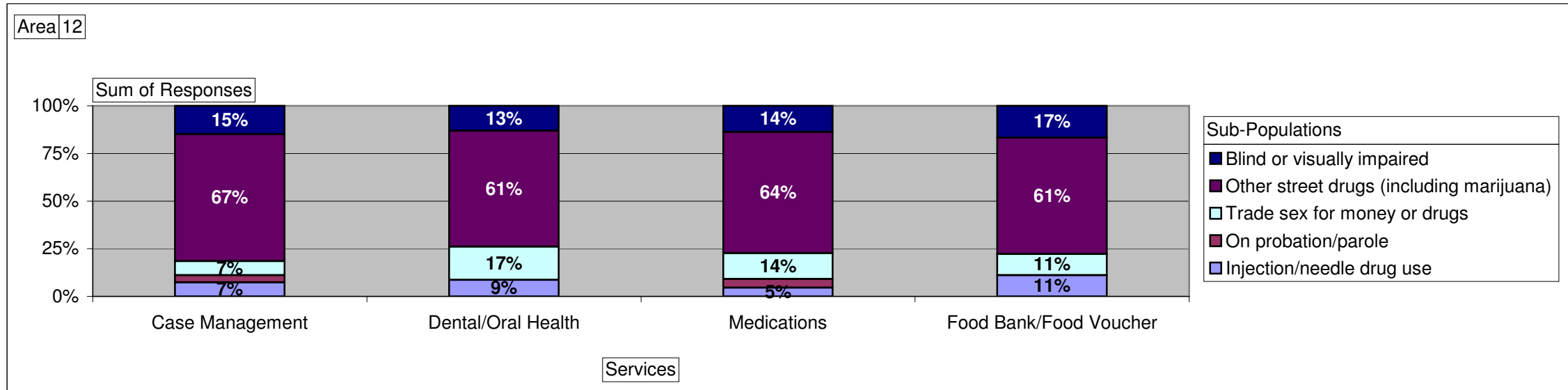
Area 12



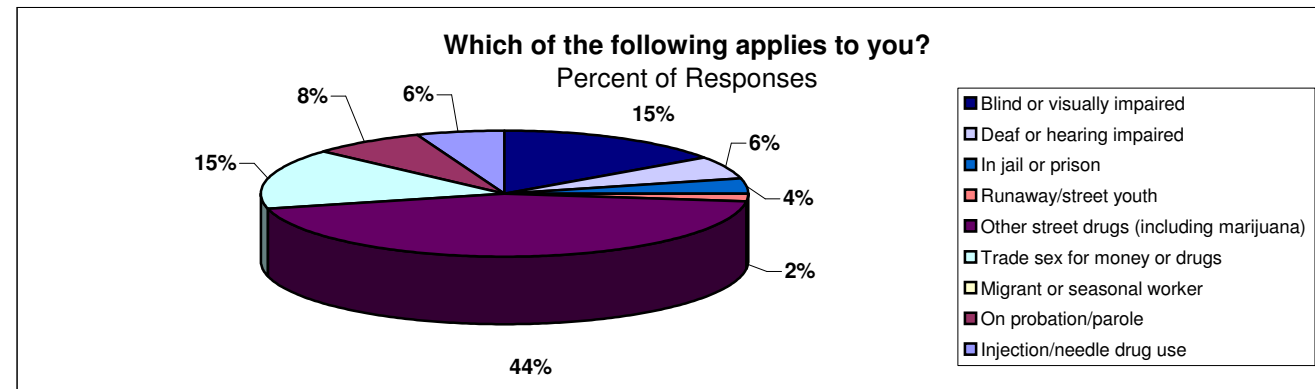
Area	12
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Sub-Populations * Five Most Important Services (%)

Sum of Responses	Sub-Populations					Grand Total
Services	Injection/needle drug use	On probation/parole	Trade sex for money or drugs	Other street drugs (including marijuana)	Blind or visually impaired	Grand Total
Case Management	7%	4%	7%	67%	15%	100%
Dental/Oral Health	9%	0%	17%	61%	13%	100%
Medications	5%	5%	14%	64%	14%	100%
Food Bank/Food Voucher	11%	0%	11%	61%	17%	100%
Grand Total	8%	2%	12%	63%	14%	100%



11. Which of the following applies to you?		
Answer Options	Percent of Responses	Response Count
Blind or visually impaired	15.4%	8
Deaf or hearing impaired	5.8%	3
In jail or prison	3.8%	2
Runaway/street youth	1.9%	1
Other street drugs (including marijuana)	44.2%	23
Trade sex for money or drugs	15.4%	8
Migrant or seasonal worker	n/a	n/a
On probation/parole	7.7%	4
Injection/needle drug use	5.8%	3
TOTAL	100.0%	52

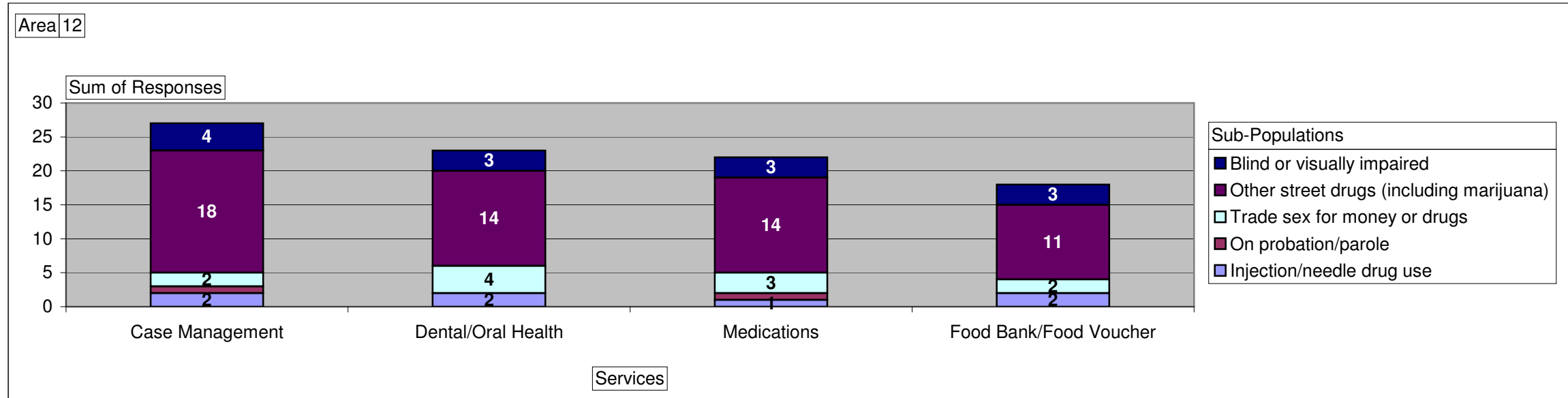


Pivot Crosses

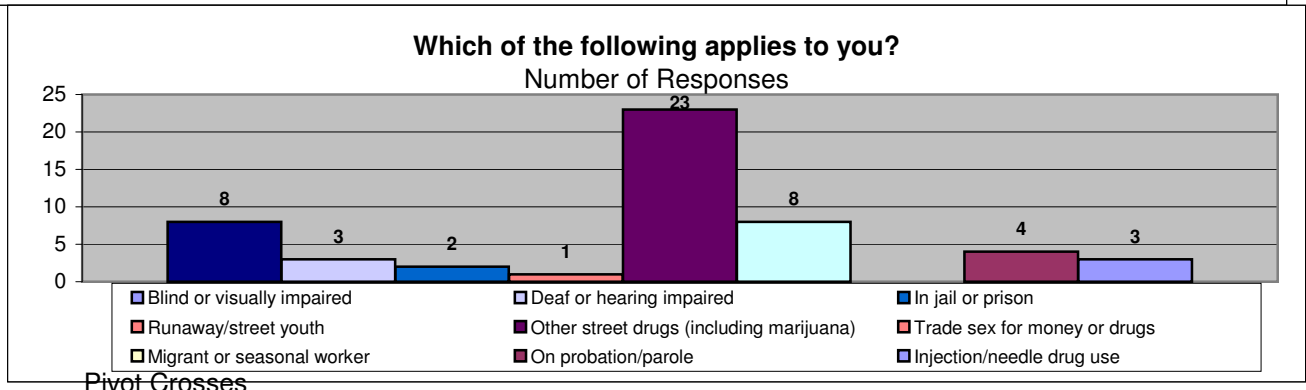
Area	12
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Sub-Populations * Five Most Important Services

Sum of Responses	Sub-Populations					Grand Total
	Injection/needle drug use	On probation/p parole	Trade sex for money or drugs	Other street drugs (including marijuana)	Blind or visually impaired	
Case Management	2	1	2	18	4	27
Dental/Oral Health	2		4	14	3	23
Medications	1	1	3	14	3	22
Food Bank/Food Voucher	2		2	11	3	18
Grand Total	7	2	11	57	13	90



11. Which of the following applies to you?		
Answer Options	Percent of Responses	Response Count
Blind or visually impaired	15.4%	8
Deaf or hearing impaired	5.8%	3
In jail or prison	3.8%	2
Runaway/street youth	1.9%	1
Other street drugs (including marijuana)	44.2%	23
Trade sex for money or drugs	15.4%	8
Migrant or seasonal worker	n/a	n/a
On probation/parole	7.7%	4
Injection/needle drug use	5.8%	3
TOTAL	100.0%	52



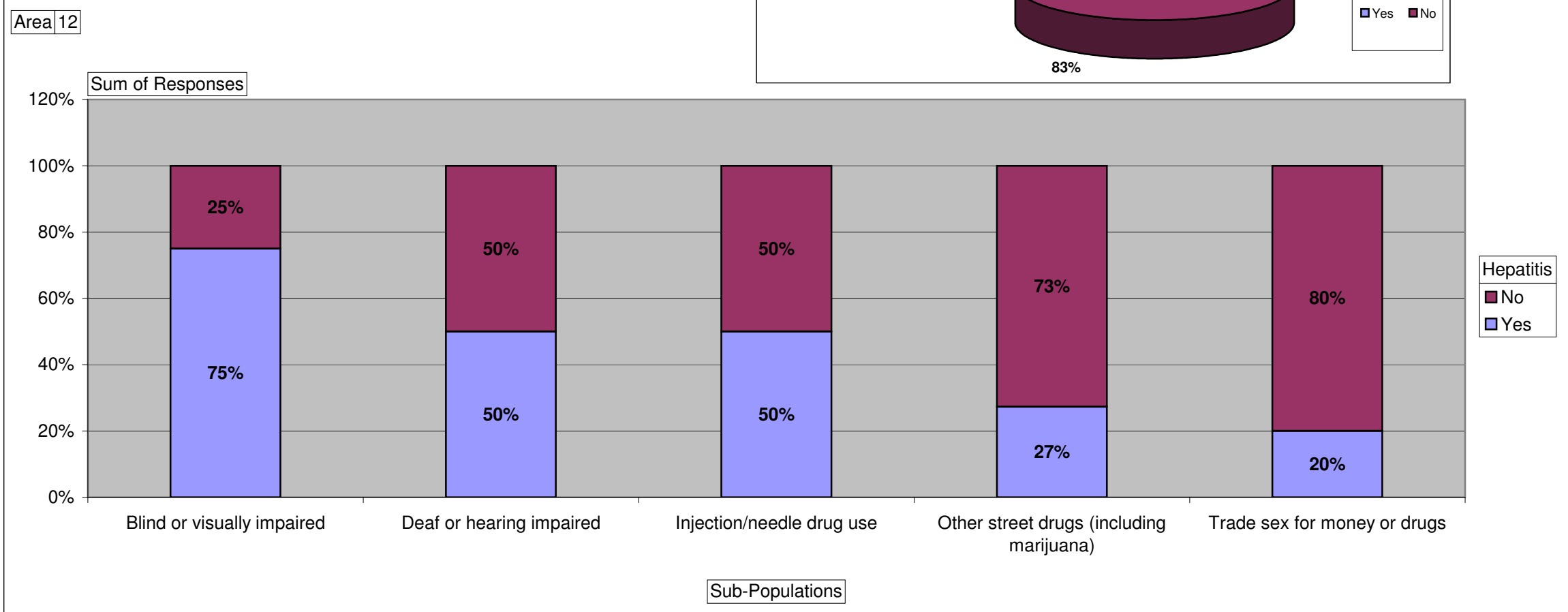
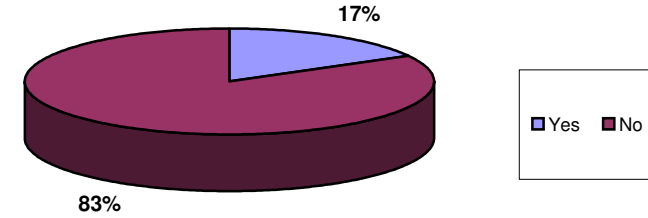
Area	12
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Sub-Populations	Hepatitis		Grand Total
	Yes	No	
Blind or visually impaired	75%	25%	100%
Deaf or hearing impaired	50%	50%	100%
Injection/needle drug use	50%	50%	100%
Other street drugs (including marijuana)	27%	73%	100%
Trade sex for money or drugs	20%	80%	100%
Grand Total	38%	63%	100%

Sub-Populations * Recent Hepatitis Diagnosis (%)

46. In the past 12 months, have you been		
Answer Options	Response Percent	Response Count
Yes	17.0%	32
No	83.0%	156
<i>answered question</i>		188
<i>skipped question</i>		0

In the past 12 months, have you been told that you have hepatitis?

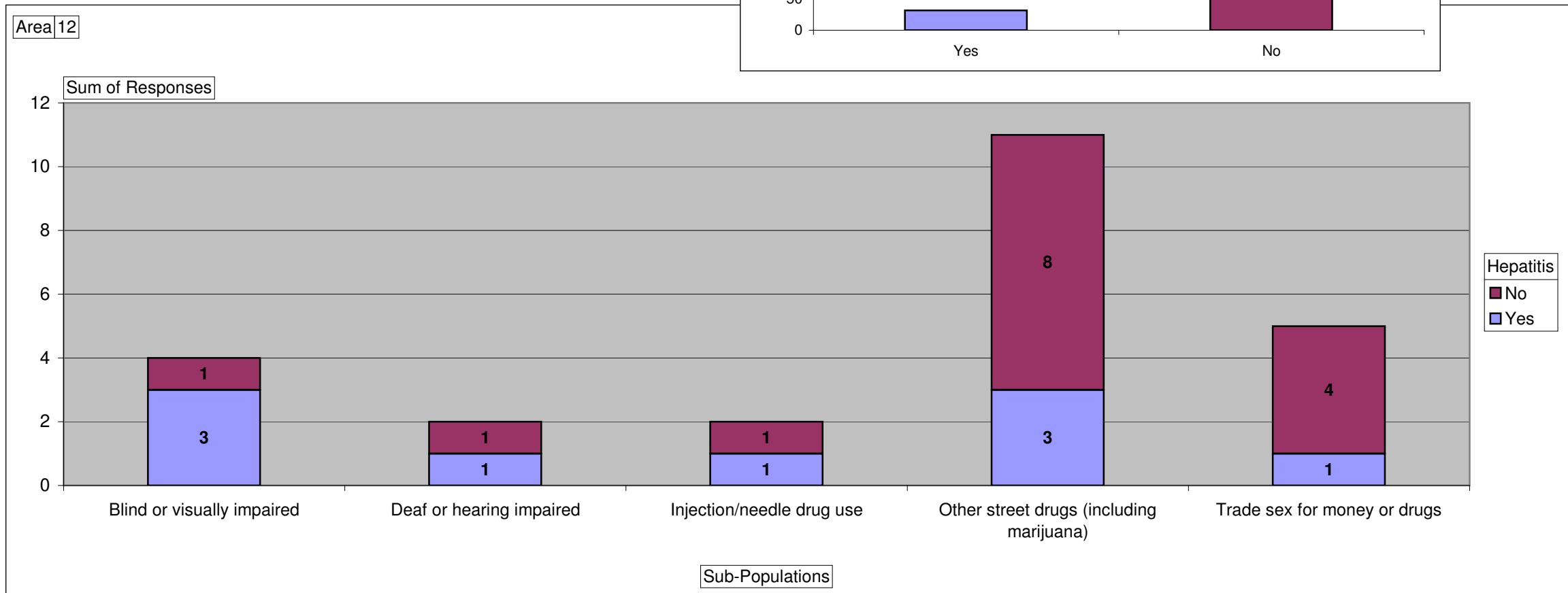
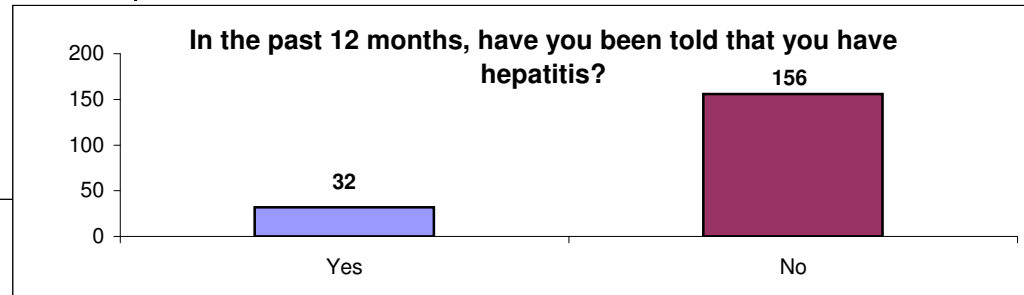


Area	12
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Sub-Populations * Recent Hepatitis Diagnosis

Sum of Responses	Hepatitis		
	Yes	No	Grand Total
Blind or visually impaired	3	1	4
Deaf or hearing impaired	1	1	2
Injection/needle drug use	1	1	2
Other street drugs (including marijuana)	3	8	11
Trade sex for money or drugs	1	4	5
Grand Total	9	15	24

46. In the past 12 months, have you been		
Answer Options	Response Percent	Response Count
Yes	17.0%	32
No	83.0%	156
<i>answered question</i>		188
<i>skipped question</i>		0

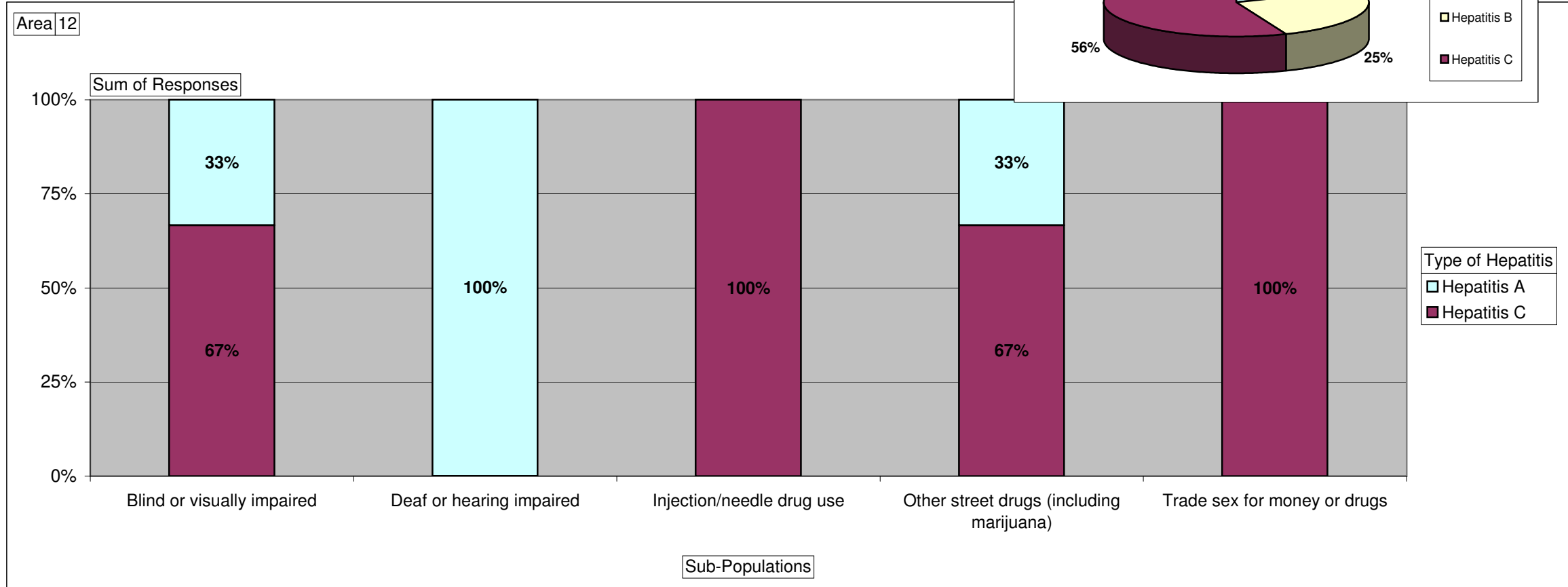


Area	12
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Sum of Responses	Type of Hepatitis		
	Hepatitis C	Hepatitis A	Grand Total
Sub-Populations			
Blind or visually impaired	67%	33%	100%
Deaf or hearing impaired	0%	100%	100%
Injection/needle drug use	100%	0%	100%
Other street drugs (including marijuana)	67%	33%	100%
Trade sex for money or drugs	100%	0%	100%
Grand Total	67%	33%	100%

Sub-Populations * Type of Hepatitis (%)

47. If yes, what kind of hepatitis?		
Answer Options	Response Percent	Response Count
Hepatitis A	18.8%	6
Hepatitis B	25.0%	8
Hepatitis C	56.3%	18
Don't know	n/a	n/a
TOTAL	100.0%	32

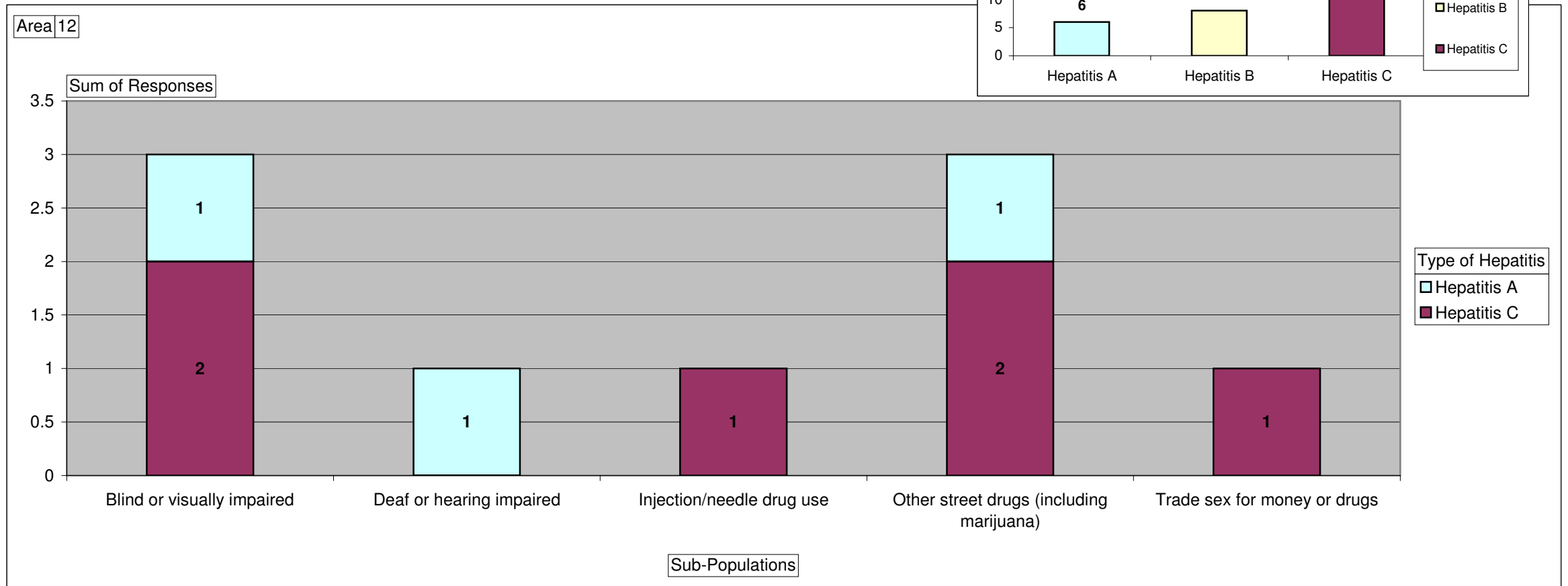
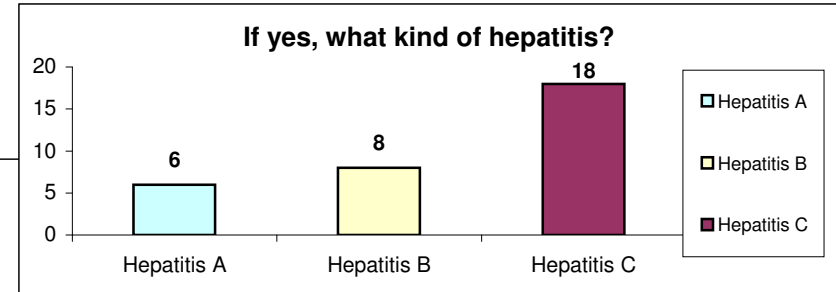


Area	12
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Sub-Populations	Type of		Grand Total
	Hepatitis C	Hepatitis A	
Blind or visually impaired	2	1	3
Deaf or hearing impaired		1	1
Injection/needle drug use	1		1
Other street drugs (including marijuana)	2	1	3
Trade sex for money or drugs	1		1
Grand Total	6	3	9

Sub-Populations * Type of Hepatitis

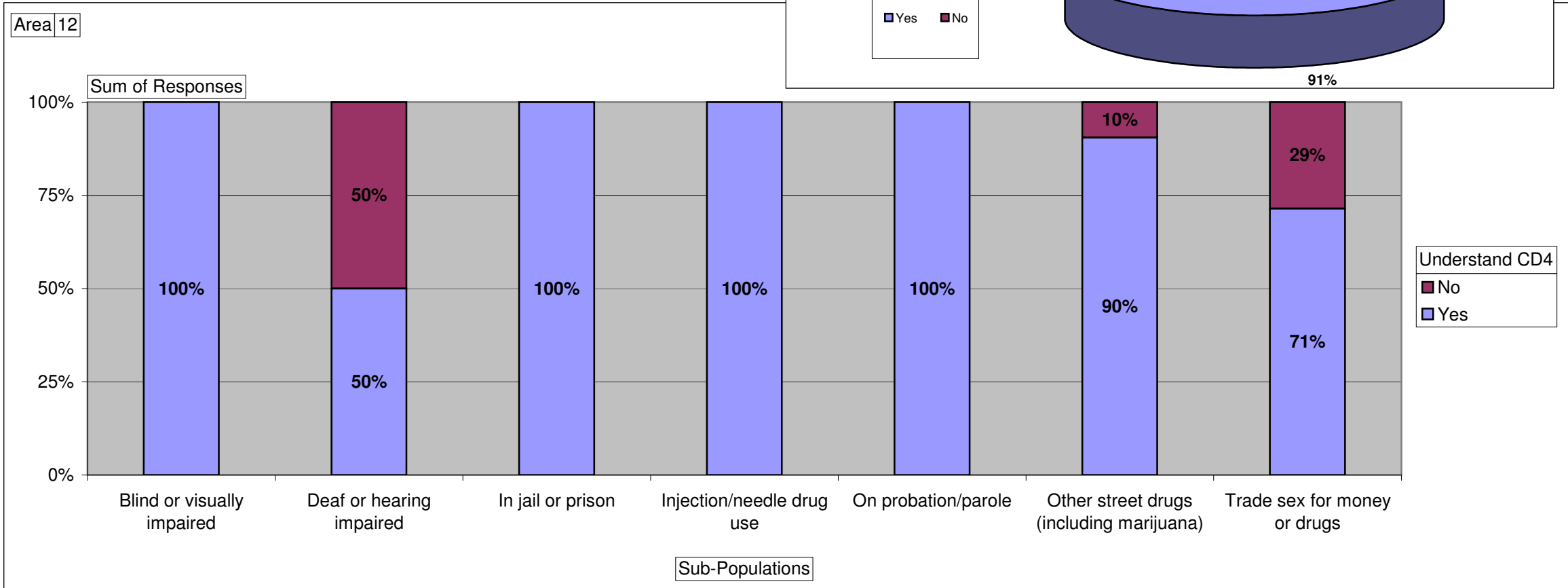
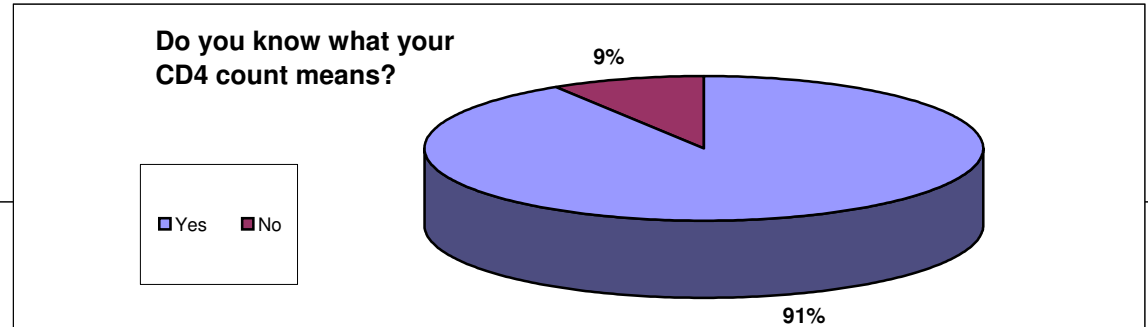
47. If yes, what kind of hepatitis?		
Answer Options	Response Percent	Response Count
Hepatitis A	18.8%	6
Hepatitis B	25.0%	8
Hepatitis C	56.3%	18
Don't know	n/a	n/a
TOTAL	100.0%	32



Area	12		
Sum of Responses	Understand CD4		
Sub-Populations	Yes	No	Grand Total
Blind or visually impaired	100%	0%	100%
Deaf or hearing impaired	50%	50%	100%
In jail or prison	100%	0%	100%
Injection/needle drug use	100%	0%	100%
On probation/parole	100%	0%	100%
Other street drugs (including marijuana)	90%	10%	100%
Trade sex for money or drugs	71%	29%	100%
Grand Total	89%	11%	100%

Sub-Populations * Understanding of CD4 (%)

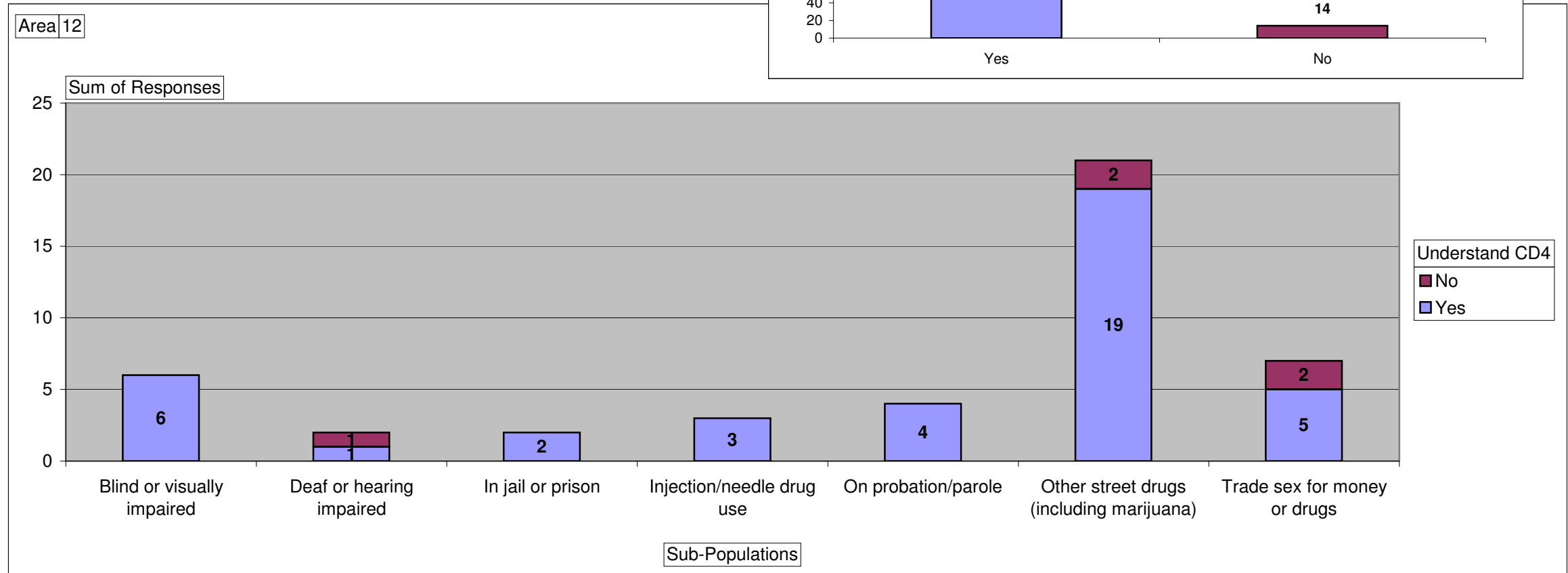
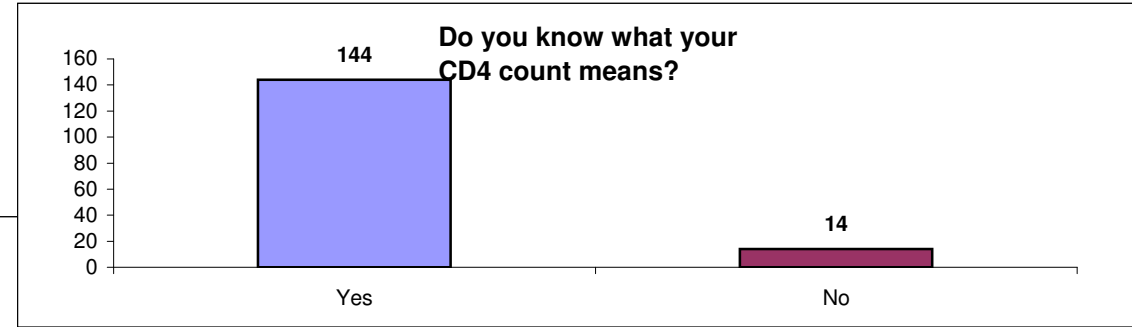
48. Do you know what your CD4 count means?		
Answer Options	Response Percent	Response Count
Yes	91.1%	144
No	8.9%	14
<i>answered question</i>		158
<i>skipped question</i>		30



Area	12		
Sum of Responses	Understand CD4		
Sub-Populations	Yes	No	Grand Total
Blind or visually impaired	6		6
Deaf or hearing impaired	1	1	2
In jail or prison	2		2
Injection/needle drug use	3		3
On probation/parole	4		4
Other street drugs (including marijuana)	19	2	21
Trade sex for money or drugs	5	2	7
Grand Total	40	5	45

Sub-Populations * Understanding of CD4

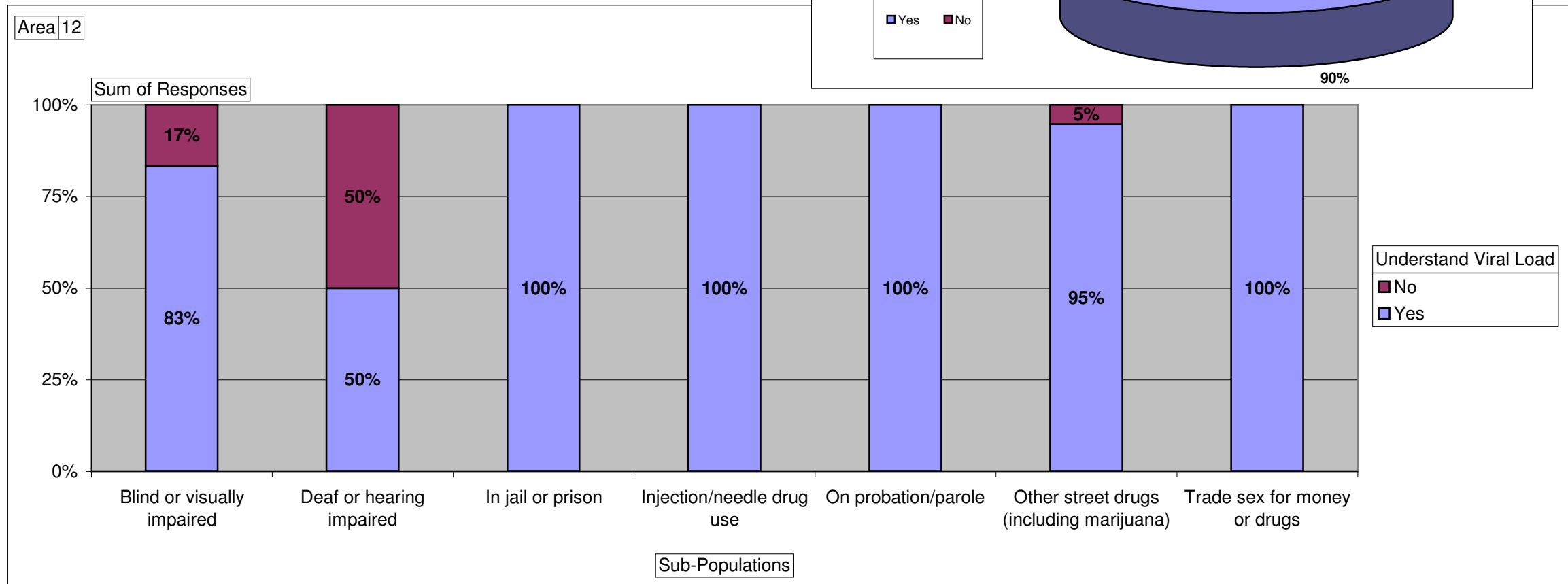
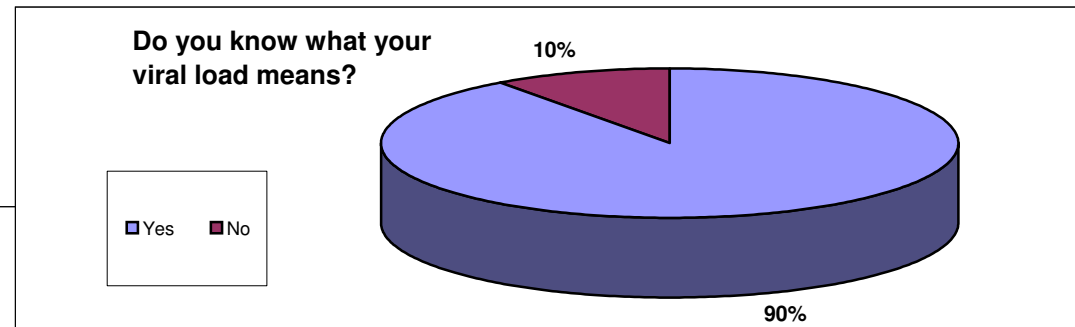
48. Do you know what your CD4 count means?		
Answer Options	Response Percent	Response Count
Yes	91.1%	144
No	8.9%	14
<i>answered question</i>		158
<i>skipped question</i>		30



Area	12		
Sum of Responses	Understand Viral Load		Grand Total
Sub-Populations	Yes	No	Grand Total
Blind or visually impaired	83%	17%	100%
Deaf or hearing impaired	50%	50%	100%
In jail or prison	100%	0%	100%
Injection/needle drug use	100%	0%	100%
On probation/parole	100%	0%	100%
Other street drugs (including marijuana)	95%	5%	100%
Trade sex for money or drugs	100%	0%	100%
Grand Total	93%	7%	100%

Sub-Populations * Understanding of Viral Load (%)

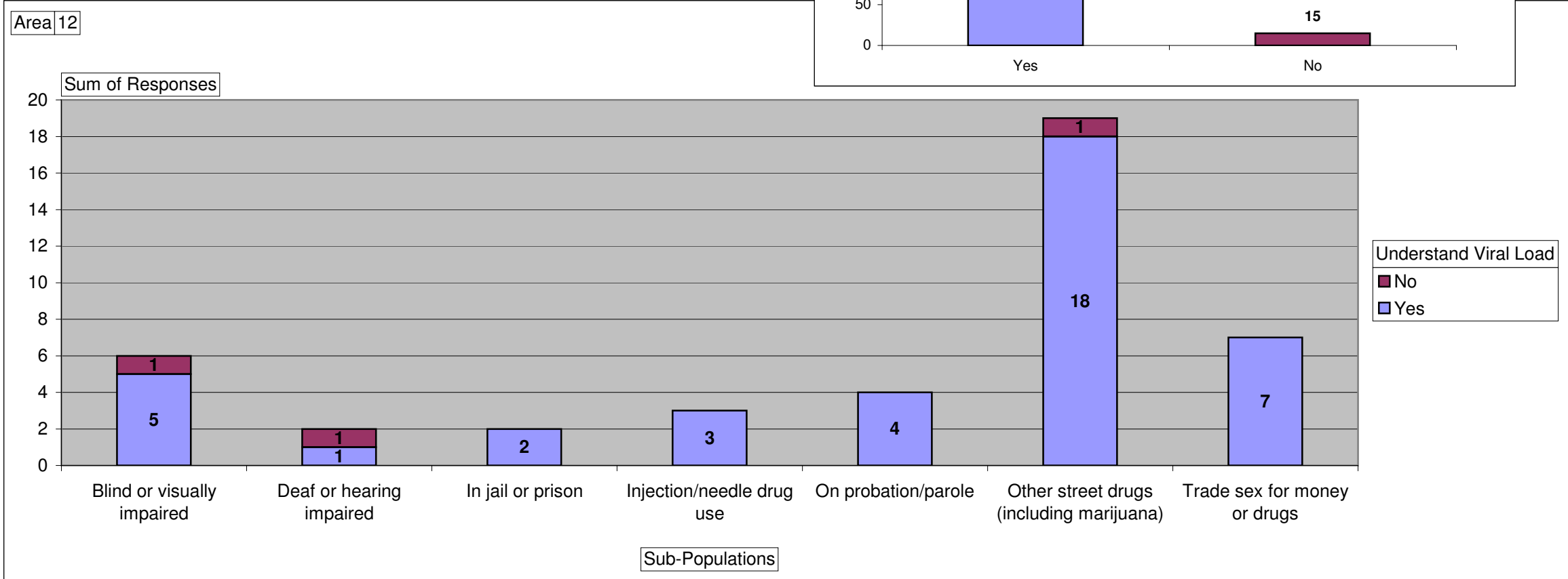
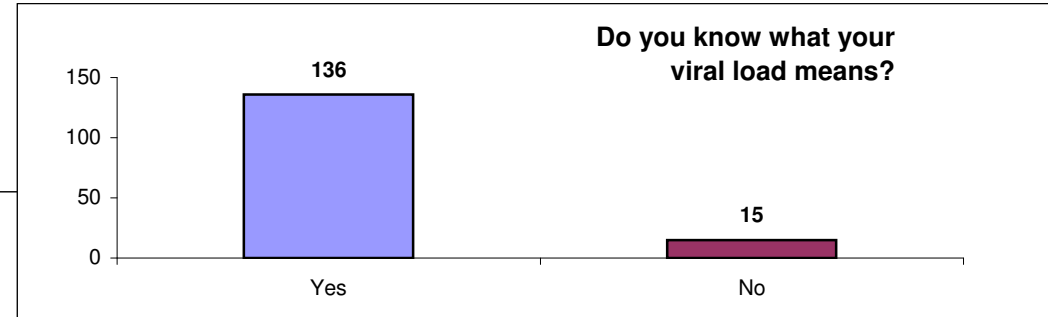
49. Do you know what your viral load means?		
Answer Options	Response Percent	Response Count
Yes	90.1%	136
No	9.9%	15
<i>answered question</i>		151
<i>skipped question</i>		37



Area	12		
Sum of Responses	Understand Viral Load		
Sub-Populations	Yes	No	Grand Total
Blind or visually impaired	5	1	6
Deaf or hearing impaired	1	1	2
In jail or prison	2		2
Injection/needle drug use	3		3
On probation/parole	4		4
Other street drugs (including marijuana)	18	1	19
Trade sex for money or drugs	7		7
Grand Total	40	3	43

Sub-Populations * Understanding of Viral Load

49. Do you know what your viral load means?		
Answer Options	Response Percent	Response Count
Yes	90.1%	136
No	9.9%	15
<i>answered question</i>		151
<i>skipped question</i>		37

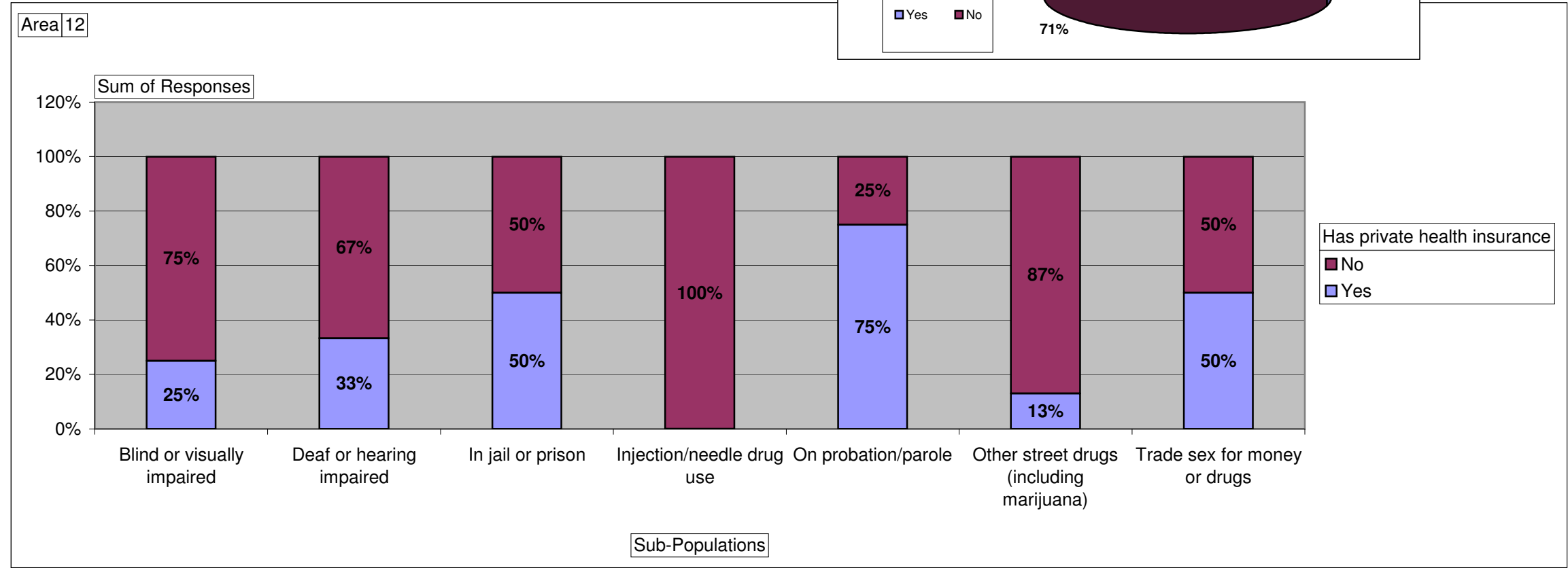
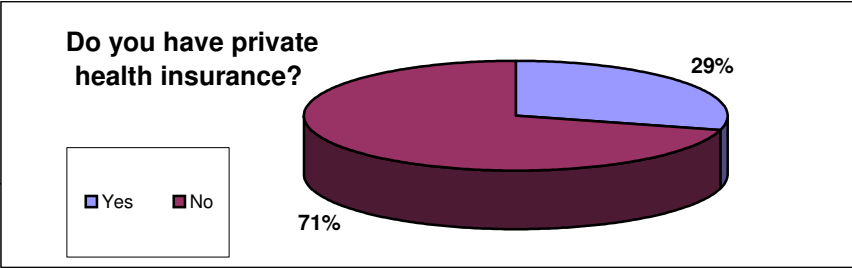


Area	12
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Sub-Populations * Private Insurance (%)

Sum of Responses	Has private health		Grand Total
	Yes	No	
Sub-Populations			
Blind or visually impaired	25%	75%	100%
Deaf or hearing impaired	33%	67%	100%
In jail or prison	50%	50%	100%
Injection/needle drug use	0%	100%	100%
On probation/parole	75%	25%	100%
Other street drugs (including marijuana)	13%	87%	100%
Trade sex for money or drugs	50%	50%	100%
Grand Total	27%	73%	100%

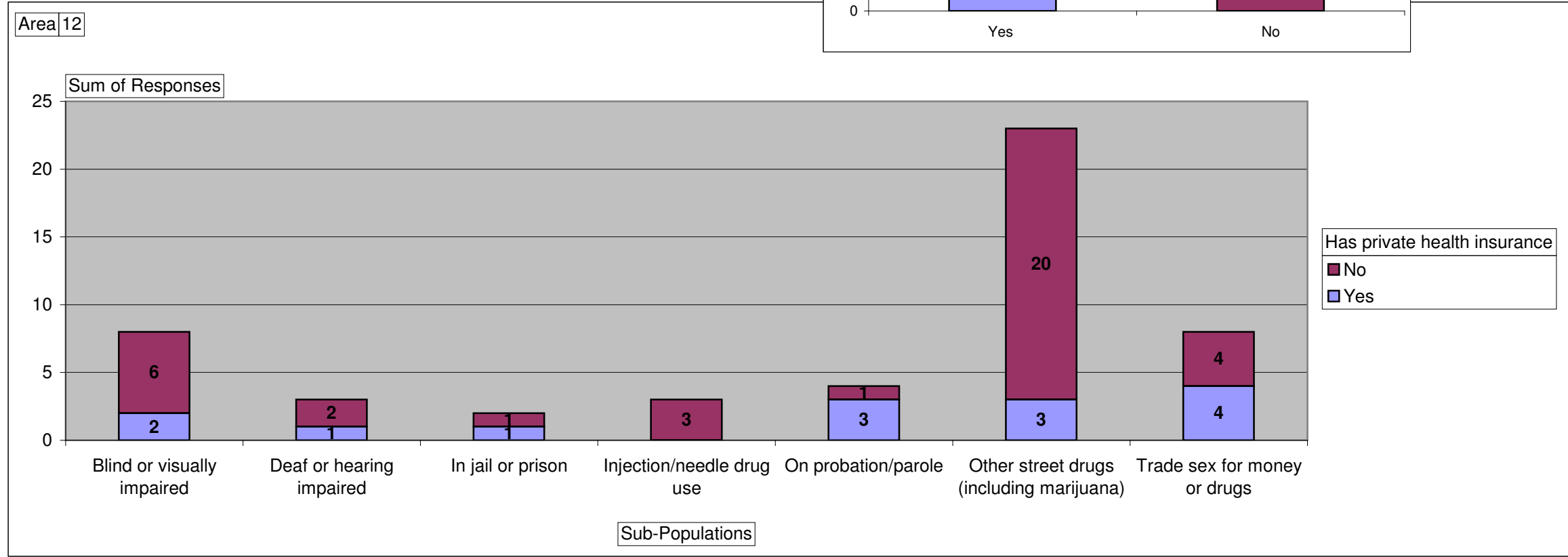
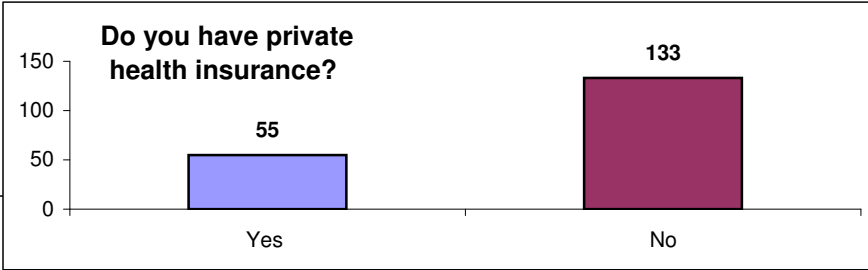
50. Do you have private health insurance?		
Answer Options	Response Percent	Response Count
Yes	29.3%	55
No	70.7%	133
<i>answered question</i>		188
<i>skipped question</i>		0



Area	12		
Sum of Responses	Has private health		
Sub-Populations	Yes	No	Grand Total
Blind or visually impaired		2	6
Deaf or hearing impaired		1	2
In jail or prison		1	1
Injection/needle drug use			3
On probation/parole		3	1
Other street drugs (including marijuana)		3	20
Trade sex for money or drugs		4	4
Grand Total		14	37

Sub-Populations * Private Insurance

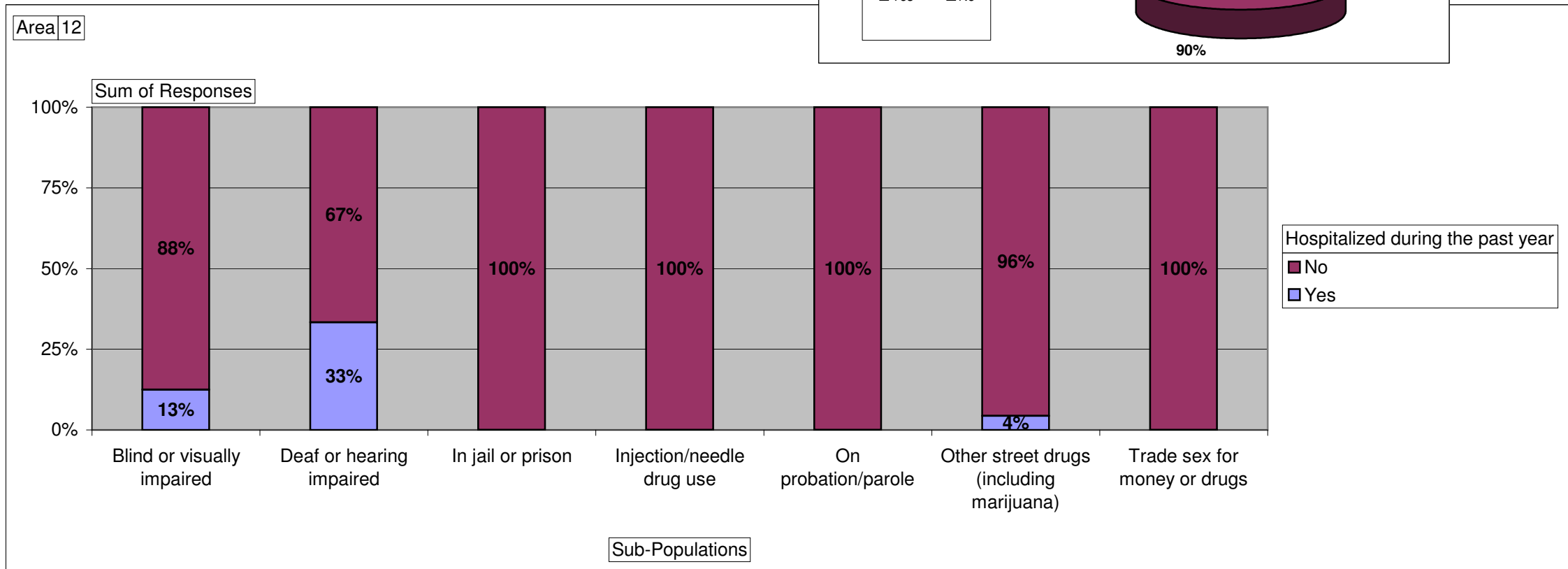
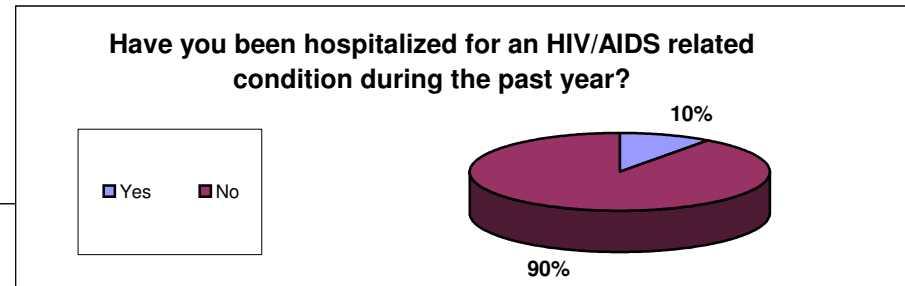
50. Do you have private health insurance?		
Answer Options	Response Percent	Response Count
Yes	29.3%	55
No	70.7%	133
<i>answered question</i>		188
<i>skipped question</i>		0



Area	12		
Sum of Responses	Hospitalized during the past year		
Sub-Populations	Yes	No	Grand Total
Blind or visually impaired	13%	88%	100%
Deaf or hearing impaired	33%	67%	100%
In jail or prison	0%	100%	100%
Injection/needle drug use	0%	100%	100%
On probation/parole	0%	100%	100%
Other street drugs (including marijuana)	4%	96%	100%
Trade sex for money or drugs	0%	100%	100%
Grand Total	6%	94%	100%

Sub-Populations * Recent Hospitalizations (%)

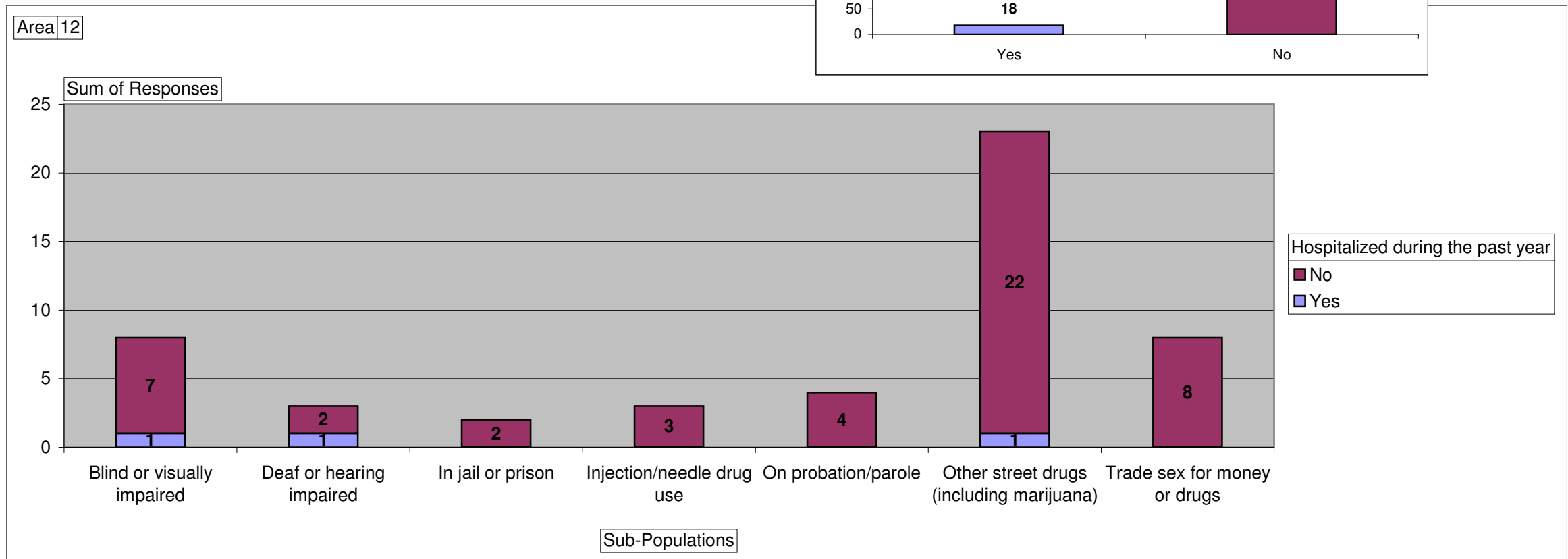
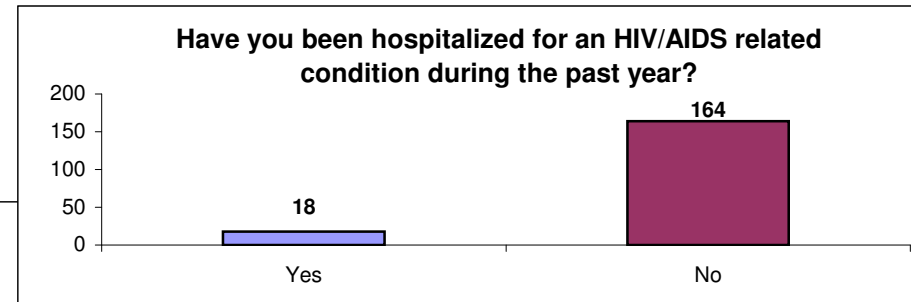
56. Have you been hospitalized for an HIV/AIDS related condition during the past year?		
Answer Options	Response Percent	Response Count
Yes	9.9%	18
No	90.1%	164
<i>answered question</i>		182
<i>skipped question</i>		6



Area	12		
Sum of Responses	Hospitalized during the past year		
Sub-Populations	Yes	No	Grand Total
Blind or visually impaired		1	7
Deaf or hearing impaired		1	2
In jail or prison			2
Injection/needle drug use			3
On probation/parole			4
Other street drugs (including marijuana)		1	22
Trade sex for money or drugs			8
Grand Total	3	48	51

Sub-Populations * Recent Hospitalizations

56. Have you been hospitalized for an HIV/AIDS related condition during the past year?		
Answer Options	Response Percent	Response Count
Yes	9.9%	18
No	90.1%	164
<i>answered question</i>		182
<i>skipped question</i>		6

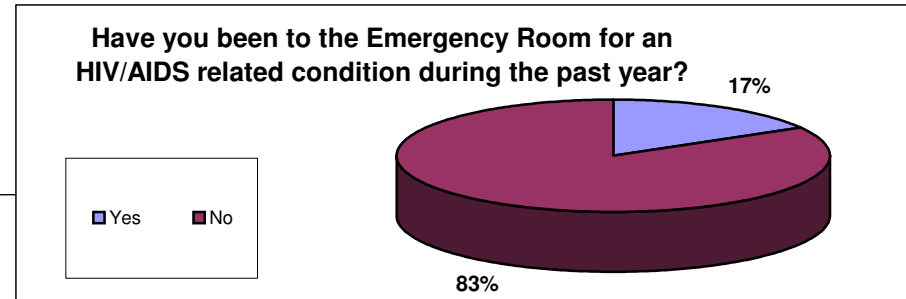


Area 12

Sub-Populations	Yes	No	Grand Total
Blind or visually impaired	38%	63%	100%
Deaf or hearing impaired	33%	67%	100%
In jail or prison	0%	100%	100%
Injection/needle drug use	0%	100%	100%
On probation/parole	0%	100%	100%
Other street drugs (including marijuana)	13%	87%	100%
Trade sex for money or drugs	38%	63%	100%
Grand Total	20%	80%	100%

Sub-Populations* Recent Emergency Room Visit (%)

Answer Options	Response Percent	Response Count
Yes	16.8%	31
No	83.2%	154
<i>answered question</i>		185
<i>skipped question</i>		3



Area 12

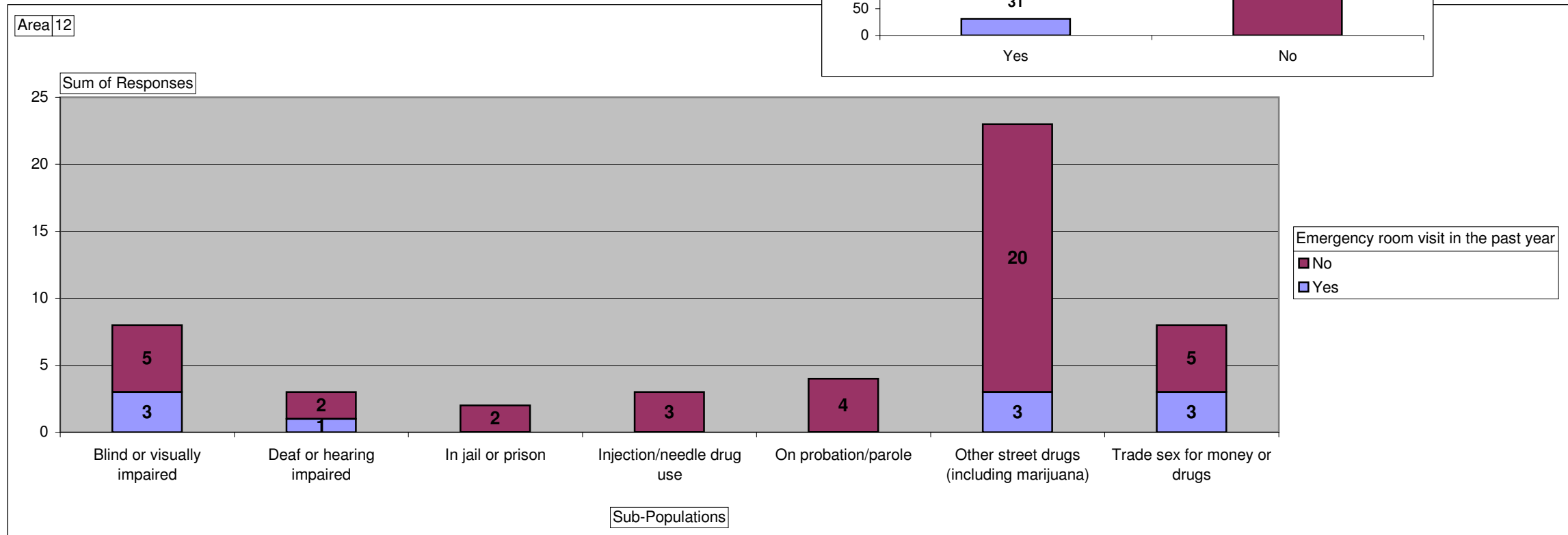
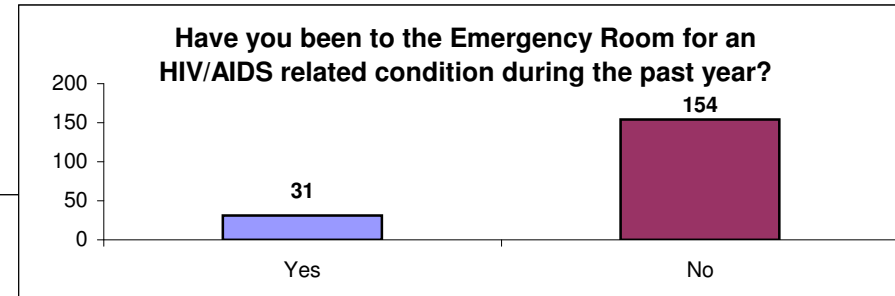


Area	12
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Sub-Populations	Yes	No	Grand Total
Blind or visually impaired		3	5
Deaf or hearing impaired		1	2
In jail or prison			2
Injection/needle drug use			3
On probation/parole			4
Other street drugs (including marijuana)		3	20
Trade sex for money or drugs		3	5
Grand Total	10	41	51

Sub-Populations* Recent Emergency Room Visit

Answer Options	Response Percent	Response Count
Yes	16.8%	31
No	83.2%	154
<i>answered question</i>		185
<i>skipped question</i>		3

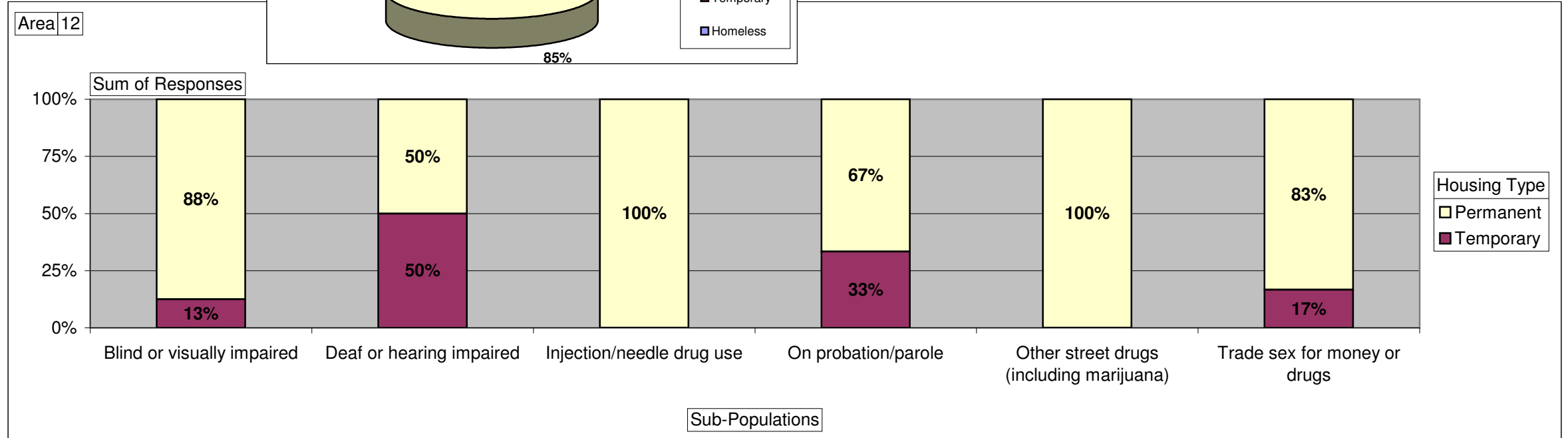
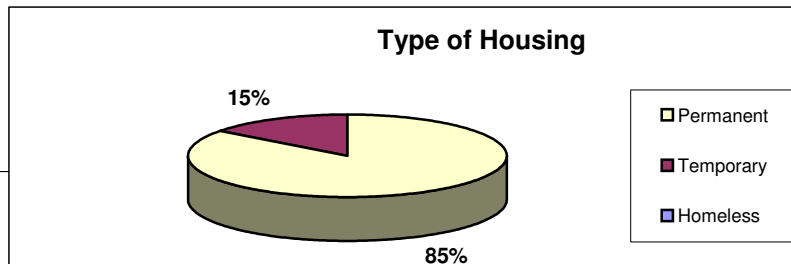


Area	12
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Sum of Responses	Housing Type		
	Temporary	Permanent	Grand Total
Blind or visually impaired	13%	88%	100%
Deaf or hearing impaired	50%	50%	100%
Injection/needle drug use	0%	100%	100%
On probation/parole	33%	67%	100%
Other street drugs (including marijuana)	0%	100%	100%
Trade sex for money or drugs	17%	83%	100%
Grand Total	10%	90%	100%

Sub-Populations * Housing Type (%)

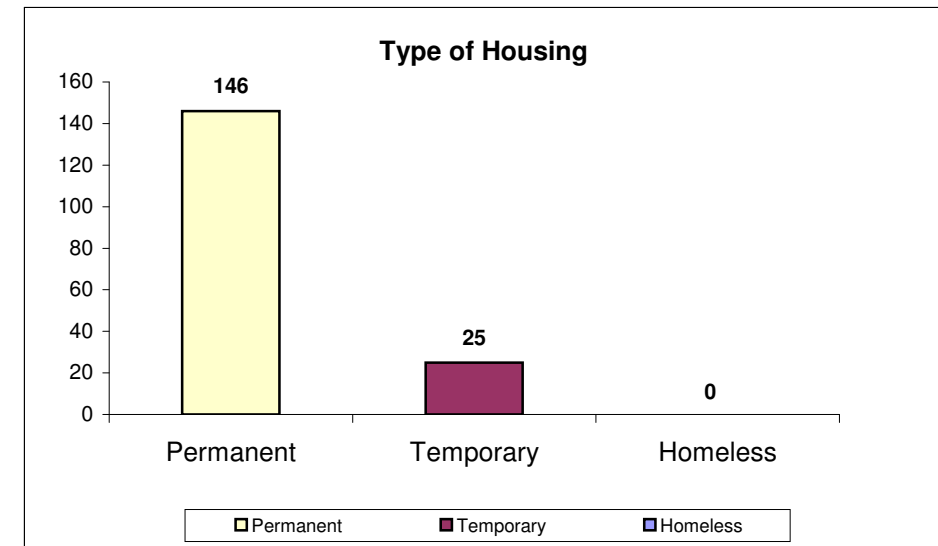
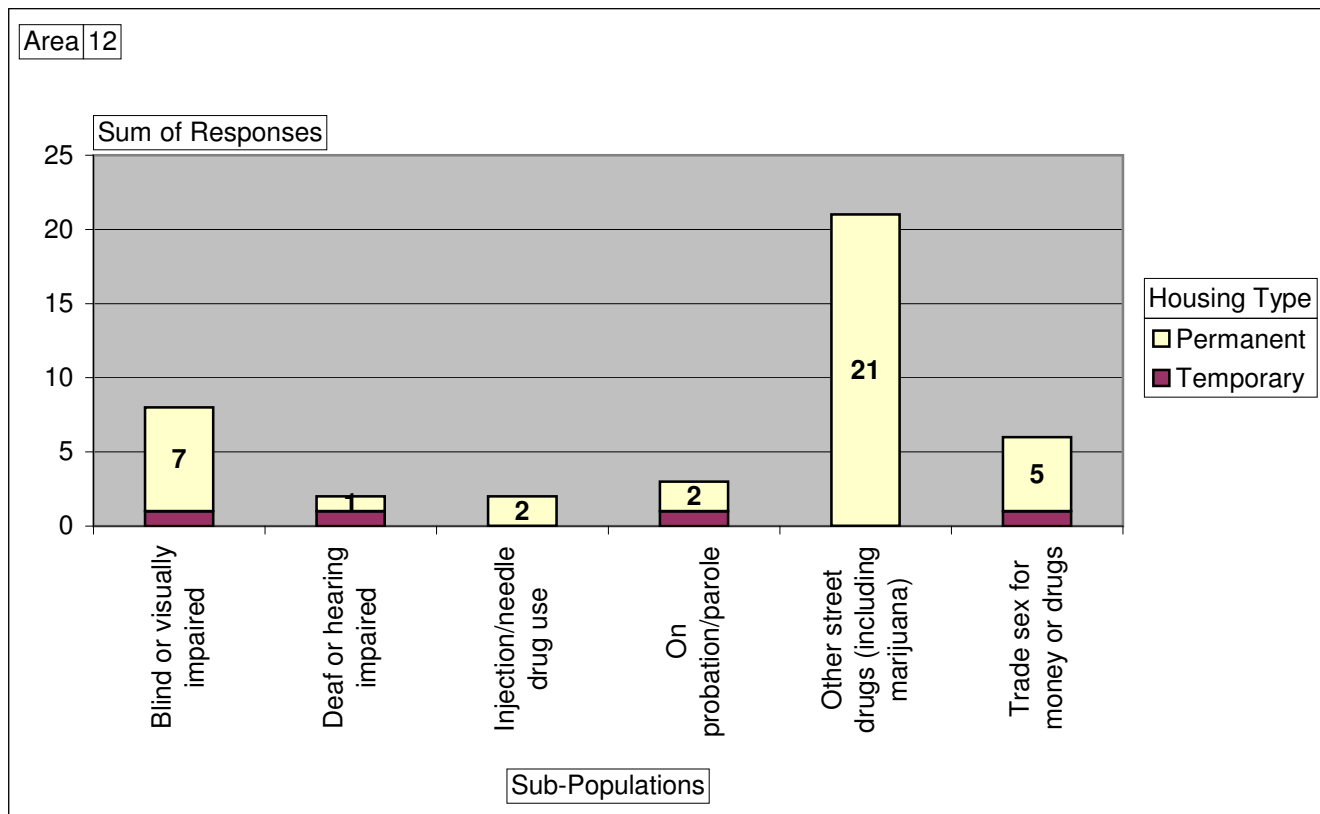
41. Where do you live?		
Answer Options	Response Percent	Response Count
Own or rent a house, condo, apartment, or trailer	85.4%	146
Group home	0.0%	0
Permanent	85.4%	146
Staying/living with family or friends	9.9%	17
Housing for persons living with HIV	2.9%	5
Residential treatment	0.6%	1
Transitional or temporary housing	1.2%	2
Temporary	14.6%	25
Homeless or in a shelter		0
Homeless	0.0%	0
TOTAL	100.0%	171



Area	12		
Sum of Responses	Housing Type		
	Temporary	Permanent	Grand Total
Sub-Populations			
Blind or visually impaired		1	7
Deaf or hearing impaired		1	1
Injection/needle drug use			2
On probation/parole		1	2
Other street drugs (including marijuana)			21
Trade sex for money or drugs		1	5
Grand Total	4	38	42

Sub-Populations * Housing Type

41. Where do you live?		
Answer Options	Response Percent	Response Count
Own or rent a house, condo, apartment, or trailer	85.4%	146
Group home	0.0%	0
Permanent	85.4%	146
Staying/living with family or friends	9.9%	17
Housing for persons living with HIV	2.9%	5
Residential treatment	0.6%	1
Transitional or temporary housing	1.2%	2
Temporary	14.6%	25
Homeless or in a shelter		0
Homeless	0.0%	0
TOTAL	100.0%	171

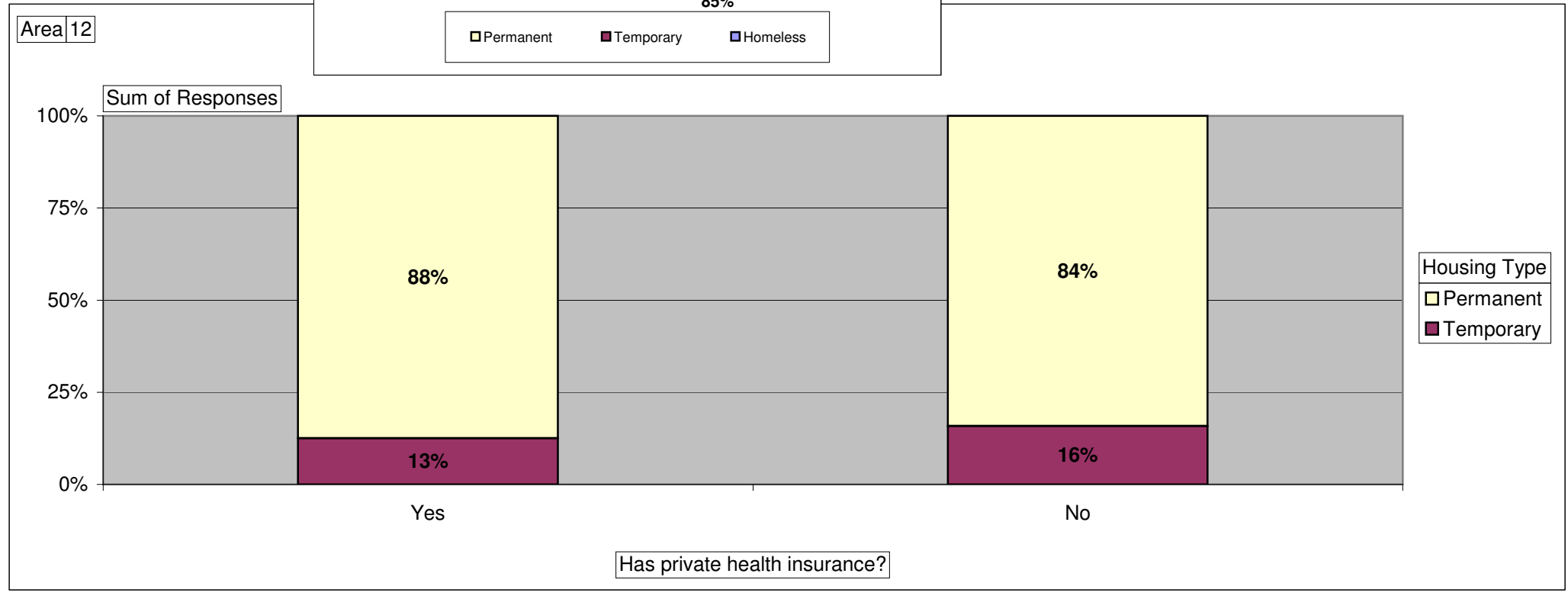
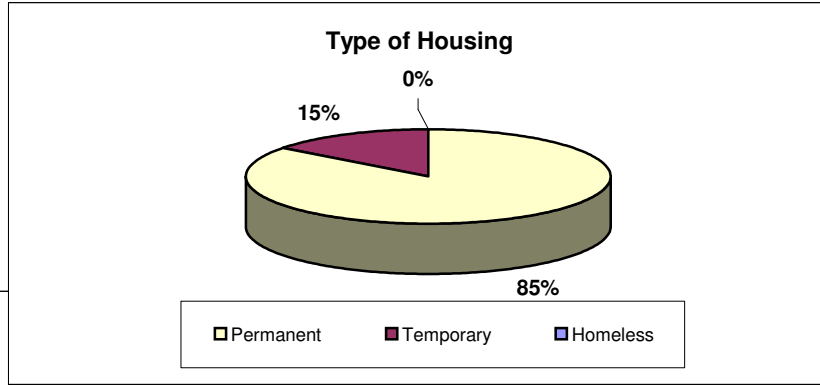


Area	12
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Sum of Responses	Housing Type		
	Temporary	Permanent	Grand Total
Has private health insurance?			
Yes	13%	88%	100%
No	16%	84%	100%
Grand Total	15%	85%	100%

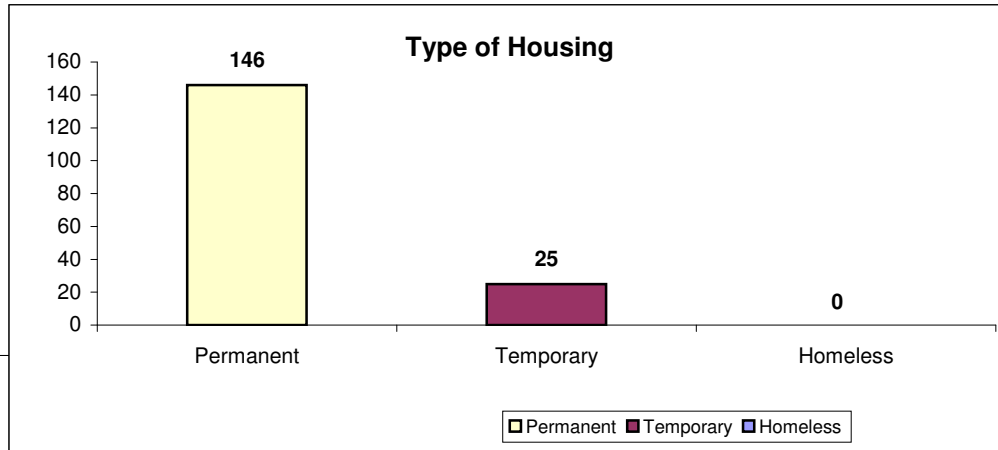
Housing Type * Private Insurance (%)

41. Where do you live?		
Answer Options	Response Percent	Response Count
Own or rent a house, condo, Group home	85.4%	146
Permanent	85.4%	146
Staying/living with family or Housing for persons living	9.9%	17
Residential treatment	2.9%	5
Transitional or temporary	0.6%	1
Temporary	14.6%	25
Homeless or in a shelter	0.0%	0
Homeless	0.0%	0
TOTAL	100.0%	171



Area	12
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Sum of Responses	Housing Type		
	Temporary	Permanent	Grand Total
Has private health insurance?			
Yes	6	42	48
No	19	101	120
Grand Total	25	143	168



Housing Type * Private Insurance

41. Where do you live?		
Answer Options	Response Percent	Response Count
Own or rent a house, condo, Group home	85.4%	146
Permanent	85.4%	146
Staying/living with family or Housing for persons living	9.9%	17
Residential treatment	2.9%	5
Transitional or temporary	0.6%	1
Temporary	1.2%	2
Homeless or in a shelter	14.6%	25
Homeless	0.0%	0
TOTAL	100.0%	171

